



## **A Day in the Life of a Revenue Consultant**

**RevenueWA - Department of Finance**

### **What is the role and who are we?**

As a Revenue Consultant, every day is different.

You may find yourself coaching and mentoring officers, drafting publications or completing complex transfer duty matters you've been assigned. Every task, interaction and transaction is different which reduces repetitiveness and keeps the role engaging.

One of the biggest drawcards in the Duties Branch is the diverse and multi-cultural team. We have people from a variety of different cultures, ages and educational backgrounds. Everyone is friendly, knowledgeable and approachable, which creates a supportive team environment.

### **What work will you do?**

Revenue Consultants are assigned a range of tasks, allowing you to engage your brain which keeps you mentally satisfied. There is always something to keep you busy which really makes the time fly by.

An example of a matter you may be assigned is to review an application for a charitable exemption on a transaction. You will research the objectives, activities and charitable status of the applicant, determine if the transaction has been entered into for a charitable purpose and prepare a detailed report with your recommendation to allow or disallow the exemption.

You may also be tasked with presenting a training session to the branch. This involves providing guidance and assistance to staff on technical matters and sharing your knowledge. You will identify training needs, research the topic, prepare your content and present it to the branch.

Or you may be allocated a matter to request legal advice. Here you will thoroughly research the legislation, case law and the policy behind the law and prepare an analysis of your findings to support your request for clarity on an ambiguous area of the law.

Your work can make a difference in making sure state taxes are administered fairly and efficiently, and charitable exemptions go to organisations providing benefits across Western Australia.

### **Is there variety and flexibility?**

There is a high level of flexibility within this role. You are able to work between 7am and 6pm. If the demands of the job mean that you work more than 7.5 hours on a given day, you can accrue flexi time which may be used for scheduled time off. Our flexible working arrangements with the option to work from home a day or two a week promotes a progressive work environment. There are also opportunities for further development through ad-hoc projects, as well as a vast range of accessible training courses.

### **Is there a career path?**

The role works closely alongside the team leader and provides you with the opportunity to grow and develop professionally. You will improve your legal and financial knowledge and gain experience coaching and mentoring others. We promote a plain English approach to our communication, which engages your skills to convert complex legal jargon into straightforward language that other people can understand, further enhancing your written, verbal, interpersonal and negotiation skills.