Director Strategy & Partnerships

15513

| Level | Level 8 | Agreement | Public Sector CSA Agreement 2022 | |
|-------------|-------------------------|-----------|----------------------------------|--|
| Directorate | Strategy & Partnerships | | | |
| Team | Strategy & Partnerships | | | |
| Location | Perth Metro Venues | | | |

Reports to Chief Executive Officer < Other Direct Reports Director Governance & Executive Services

Director Contracts & Procurement

Director Event Services
Director Strategy & Partnerships
Director Strategy & Partnerships

This position Director Strategy & Partnerships Director Production Services

Direct Reports Marketing Manager

Business Development Manager

Planning, Research & Reporting Manager

CRM Manager

Programming Manager

Purpose

The **Director Strategy and Partnerships** is responsible for providing specialist expertise and strategic advice in the management of innovative strategic partnerships, building and sustaining collaborative relationships with a range of internal and external stakeholders and developing mutually beneficial partnerships and stakeholder outcomes to support sustainability and growth. Delivers sponsorships and drives cultural engagement strategies.

Responsibilities

- 1. Provides leadership to the team by modelling the ACT's values in all interactions to foster an innovative, adaptable and resilient culture.
- 2. Directs and manages the business development, programming, marketing, planning, research and reporting and ticketing and CRM functions and prepares advice for the CEO, Chair and Board.
- 3. Develop and foster industry, community and government relationships. Positively manage stakeholder relationships and consults and negotiates with a range of external stakeholders including industry representatives.
- 4. Leads the development, review and ongoing improvement of ACT's strategic direction, policy and corporate and operational planning to ensure ACT is well positioned for the future.
- 5. Leads and directs strategic research, product development and evaluation and benchmarking for ACT and its stakeholders/partners. Facilitate continuous improvement through ongoing monitoring, analysis and achievement of ACT's Business Plan, Budget, KPIs and management measures, responding proactively and driving continuous improvement.
- 6. Identifies, plans, develops, implements and evaluates a range of strategic projects and priority initiatives that support the broader activities of the ACT.
- 7. Lead and manage the application of the business improvement and performance processes.

- 8. Lead and direct the development and implementation of marketing, ticketing and CRM functions in both proactive and reactive settings.
- 9. Leads the development and negotiation of high-level partnership and sponsorship arrangements and opportunities.
- 10. Facilitates consultation, cooperation and partnership with stakeholders in order to ensure their views are obtained and represented as part of ACT's consideration of strategies and issues.
- 11. Direct and develop the people and resources allocated to comply with budget and legislative constraints, monitoring outputs and performance against the operational and strategic plan objectives.
- 12. Support the Chief Executive Officer through purposeful and productive engagement with communities, individuals, government agencies and non-government organisations and manage issues as required.
- 13. Prepare ministerial correspondence (including briefing notes, speeches) as required.

Work Related Requirements

Essential:

- 1. High-level strategic leadership experience overseeing complex, multi-disciplinary functions, such as partnerships, programming, marketing, business development, and corporate operations.
- 2. Inspires a sense of purpose and direction and focusses strategically by establishing goals that align with the organisation's strategic direction; harnesses information; considers opportunities and risks and identifies innovative solutions.
- 3. Achieves results by building effective teams and creating a flexible environment that enables people to meet changing demands; Implements continuous improvement activities; Adopts a planned approach to the management of work and projects; Drives a culture of achievement by ensuring ideas become actions that result in expected outputs.
- 4. Builds and sustains productive relationships with a diverse range of internal and external stakeholders; Facilitates cooperation and partnerships and resolves conflicts effectively; Drives a culture which uses diversity to foster innovation and embraces high quality customer service.
- 5. Exemplifies personal integrity by adhering to and promoting ACT's values and Code of Conduct; Provides impartial and forthright advice, making tough corporate decisions and standing by them; Commits to actions and displays resilience in achieving them; Demonstrates self-awareness and commits to personal development.
- 6. Communicates confidently, clearly and accurately both orally and in writing; Listens to, understands and adapts their style to their audience; Negotiates persuasively, addresses disagreements and ensures negotiations remain on track.
- 7. Engages and motivates employees and develops their capability and potential; models and encourages a culture of continuous learning and leadership; engages in strategic workforce planning and strategic resource utilisation to meet organisational goals; and supports, promotes and champions change, leading employees through change processes to build support and commitment.

Desirable:

- 1. Working knowledge of the WA culture and arts sector and contemporary national and international trends for arts and cultural development.
- 2. Tertiary qualifications in Business Management or a relevant discipline such as Arts Management, Cultural or Public Policy, or an equivalent level of relevant work experience.

Other Requirements:

Nil

Qualification and License Requirements

N/A

| Organisational Purpose | To grow and support Western Australia's cultural and creative industries through the optimisation of our venues and activation of spaces | | |
|---------------------------|--|--|--|
| Directorate Purpose | Strategy & Partnerships - Initiates strategy and delivers reporting on sucess. Drives engagement with partners, hirers and stakeholders. Enhances ACT's market presence. | | |
| Team Purpose | N/A | | |
| Position status | Permanent/full-time | | |
| Last updated | | | |