

# Human Resource and Business Support Officer

Dalyellup College

Position number	00031936
Agreement	Department of Education (School Support Officers) CSA Agreement 2022 or as replaced
Classification	Level 3
Reports to	Manager Corporate Services (Level 5)
Direct reports	Nil

# Context

Information about Dalyellup College is available on Schools Online.

Further information about the Department of Education is available at <u>education.wa.edu.au</u>.

## **Key responsibilities**

- Assist the Manager Corporate Services in the administrative, financial, physical and human resources aspects of the college's operations.
- Provide effective training to support staff in administrative procedures and business management software.
- Assist in the development, coordination and implementation of staff induction, probation, performance management and development programs and staff exit processes.
- Provide advice and support in the coordination of human resource activities and operations.
- Research and assist in the development and implementation of strategic human resource solutions to workforce planning and profiling, succession planning and budget/establishment management.
- Manage Working with Children and Criminal Screening checks, pre-employment requirements and appointment documentation.
- Coordinate the process of leave and relief management and assists with staff timetabling and rostering processes.
- Coordinate and monitor the operation of human resource management systems, including payroll processing and validation, mandatory reporting requirements and reconciliation of staffing allocations and budgets.



- Support the coordination of the daily operations of the College Executive, providing an administrative function to the Principal and the Executive team, including:
  - Preparation and coordination of correspondence and briefing notes.
  - Monitor the Executive team's electronic calendar and schedule appointments.
  - Manage incoming and outgoing enquiries.
- Maintain a confidential electronic filing system for the College Executive as instructed by the Principal.
- Provide support in the management and monitoring of sensitive matters handled by the College Executive which may include; complaints, incidents and mandatory reporting matters such as child abuse and referrals to Standards and Integrity.
- Develop and maintain effective working relationships with internal and external stakeholders.

#### **Selection criteria**

- 1. Demonstrated skills and considerable experience in the delivery of administration and executive support services.
- 2. Demonstrated sound verbal, written and interpersonal communication skills, including the ability to liaise effectively with staff at all levels and work as part of a team.
- 3. Demonstrated sound human resource management knowledge and skills, including the ability to provide effective support and input into the development, implementation and monitoring of human resource management processes.
- 4. Demonstrated considerable experience providing input and effective support to the development, management, implementation and monitoring of business operations, systems and plans.
- 5. Demonstrated sound conceptual, analytical and problem solving skills and the ability to identify appropriate solutions.

## **Eligibility and training requirements**

Employees will be required to:

- consent to a Nationally Coordinated Criminal History Check and obtain a current Screening Clearance Number issued by the Department of Education's Screening Unit prior to commencement of employment
- obtain or hold a current Working with Children Check
- complete the Department's induction program within 3 months of commencement
- complete any training specific to this role required by Departmental policy
- complete the Department's training in Accountable and Ethical Decision-Making within 6 months of appointment and every 3 years thereafter
- complete the Department of Education's Aboriginal and Torres Strait Islander cultural awareness online course within 3 months of commencement.

#### Certification

The details contained in this document are an accurate statement of the responsibilities and other requirements of the position.

#### ENDORSED

Date 5 March 2025 Reference D25/0237946

