Administration Assistant - AEC

14443

Level	2	Agreement	Public Sector CSA Agreement 2024	
Directorate	Event Ser	Event Services		
Team	AEC	AEC		
Location	Albany En	tertainment Centre		



Purpose

The **Administration Assistant** provides administrative support to the Albany Entertainment Centre venue management team.

Responsibilities

Administrative

- 1. Process settlement of non-programmed and programmed events.
- 2. Provide high level administrative support to venue management as required.
- 3. Input venue statistics in USI, event software and into venue statistics spreadsheets.
- 4. Create the Front of House production guide prior to each performance.
- 5. Manage venue key log and issuing of keys.
- 6. Book AEC security monthly.
- 7. Book accommodation for artists performing in AEC programmed events.
- 8. Establish and maintain archive database and archives all completed show and function paperwork.
- 9. Collects and logs incoming and outgoing mail in AEC share drive mail register. Distribute both internal and external mail for all departments.
- 10. Answers telephone calls and general enquiries in a friendly and timely manner.
- 11. Organises meetings and provides research and special project support when required.
- 12. Ensures the building is opened, closed, locked, and alarmed when first or last to arrive or leave.
- 13. Order stationary as directed by management.

Accounting

1. Data process all venue accounts using USI management package and process all orders electronically.

- 2. Maintain the integrity of the system, ensuring adjustments are made when pricelists, contacts and details are revised.
- 3. Processing of all invoices and accounts payable and accounts receivable including recovery of wages, equipment/venue hire.
- 4. Reconcile all events for accounts receivable and payable.
- 5. Input relevant show data into USI, function scripting and show reconciling within USI to allow for invoicing.
- 6. Prepare and manage petty cash including quarterly certification.
- 7. Prepare and manage Front of House floats for merchandise and programme sales.
- 8. Banking and receipting of non-debtor payments in accordance with company policy including tour monies, program and merchandise sales.
- 9. Provide accurate reports to show expenditure in line with operational budgets.
- 10. Other duties as required that fall within the parameters of the position.

Compliance and Legislative Knowledge

- 1. Complies with the Code of Conduct, policies and procedures and relevant appropriate legislation; and
- 2. Meets Occupational Safety and Health, Equal Opportunity and other legislative requirements in accordance with the parameters of the position.

Work Related Requirements

Essential:

- 1. Experience working in an Accounts role with an understanding of accrued expenses, banking, reconciliations and cash handling.
- 2. Demonstrated excellent telephone, administration, interpersonal and problem-solving ability in a customer service environment.
- 3. Demonstrated organisation skills, with ability to work independently and under pressure to strict deadlines.
- 4. High level of computer skills including use of Microsoft Outlook, Word and Excel software.
- 5. Ability to understand and operate within ACT mission, vision and values.

Desirable:

- 1. Experience in event management functions software or similar.
- 2. Experience in use of photoshop software.
- 3. First Aid Certificate.

Other Requirements:

1. ACT venues are a seven (7) day a week operating environment and there are requirements to work weekends and after normal business hours.

Qualification and License Requirements

N/A

Organisational Purpose	To grow and support Western Australia's cultural and creative industries through the optimisation of our venues and activation of spaces	
Directorate Purpose	Event Services - Works across multiple venues and spaces to ensure they are event ready.	
Team Purpose	NA NA	
Position status	0.8 Permanent/part time	
Last updated		