

## Department of Communities - Our Values

Guided by our values, Communities leads by example to foster a collaborative culture, innovate and continually look for ways to better meet the needs of Western Australians we support. Our values form the acronym **iCREATE**:

- **Integrity:** we show a consistent and uncompromising adherence to honest and strong ethical principles as set out in our Code of Conduct and consistent with the high expectations of the people we serve.
- **Courage:** we understand that what is right is not always easy. To achieve something new, we must be willing to both think creatively and do what we've never done before.
- **Respect:** we treat everyone with dignity and fairness. We recognise contribution and value diversity.
- **Empathy:** we extend ourselves to understand the perspectives and experiences of others; to actively 'walk in their shoes'. We communicate and act in a way that is respectful and makes sense to others.
- **Accountability:** we are individually accountable and collectively responsible. We own our actions and see them through for the best possible outcome.
- **Trust:** we say what we mean and act accordingly. We are honest in our dealings and use of resources. We keep our promises and act with integrity.
- **Empowerment:** we help our colleagues, individuals and the community to be the best they can be.

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*Our iCREATE values – are at the heart of everything we do and who we are.*

*It is through our values that we deliver the Communities purpose of collaborating to create pathways that enable individual, family and community wellbeing.*

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