



# Disability Access and Inclusion Plan 2022 – 2027





## Who made this book

This book is by Legal Aid WA.

When you see the word 'we' or 'our' or 'us' it means Legal Aid WA.



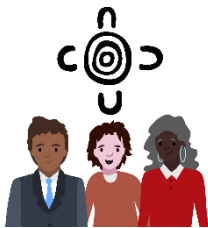
Legal Aid WA gives legal help to people in Western Australia.

## We acknowledge First Nations people



**First Nations people** are Aboriginal and Torres Strait Islander people.

**Acknowledge** means we understand the importance of First Nations people's



- culture



- language



- history.

## Using this book

This book has some hard words.



The first time we write a hard word we will

- **bold** the word
- write what the hard word means.

You can get help to understand this book.



A friend, family member or support person might help you.

If you need



- more information



- help with English



- help to listen or speak

use the contact information at the back of this book.



## About this book

This book is about our Disability Access and Inclusion Plan.

We call it **the plan**.

The plan sets out

- our goals

and

- what we will do

to help people with disability.



The plan is from 2022 to 2027.



You can find the full plan on our website: [www.legalaid.wa.gov.au/about-us/our-organisation/our-vision-and-values/daip](http://www.legalaid.wa.gov.au/about-us/our-organisation/our-vision-and-values/daip)

## Why we made the plan

We made the plan to



- support people with disability

and

- make sure that the **rights** of people with disability are met.

**Rights** are things everyone should be able to



- get

- have

- do.

## How we made the plan



To make the plan we talked to lots of different people.

We talked to people with disability and people with experience of disability.

This included



- people in the community



- people who work at Legal Aid WA



- organisations that help people with disability.

## Our plan is to be accessible

The plan says we will be **accessible**.

**Accessible** means people with disability can



- use all our services



- go to all our offices



- find our information



- understand our information.

## Our plan is to be inclusive

The plan says we will be **inclusive**.

**Inclusive** means everyone



- feels supported

and



- can be part of something.

For example, we want everyone to be able to come to our community events.



## Our plan is to give legal help



The plan says we will give legal help to people with disability.

We can give different types of legal help.

For example, we can give legal help if



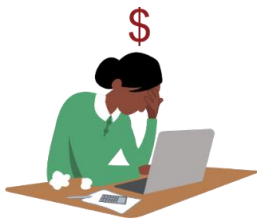
- you are a victim of family violence



- you are going through a separation or divorce



- police have charged you with an offence



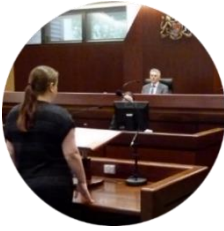
- you have a debt



- you have a guardianship or administration order

We can give legal help in different ways.

For example, we can



- speak for you in a court or tribunal



- give you legal advice



- give you information about the law.

When we give legal help, we can also give social support.

For example, we can



- help you find other services you need



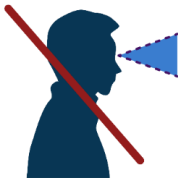
- make a plan to keep you safe

## Our plan is to train our staff



The plan says we will train our staff so they know

- about disability
- how to work with people with disability



We will tell our staff about different kinds of disability, including types of disability you cannot see.

We will help our staff understand that people communicate in different ways.

For example, some people might use



- sign language



- a communication device



- need more time to talk.



We want our staff to check that people with disability understand our information.

We want to make sure that our staff give people with disability enough time to



- ask questions

- tell us what they think



- tell us how we can help.

We want to make sure people with disability



- can work with us

and



- like working with us.

## We will check our plan



We will check how we are going with the plan each year.



We will talk to people in the community about how we are going.



We will talk to our staff about how we are going.



## If you need more information



Contact Legal Aid WA



Call Infoline

1300 650 579



Call Legal Yarn for First Nations people

1800 650 579



Website [www.legalaid.wa.gov.au](http://www.legalaid.wa.gov.au)

## If you need help with English



Use the free translating and interpreting service TIS.



Call 131 450

Give the TIS officer the number you want to call.

## If you need help to speak or listen



Use the National Relay Service to help you make a phone call.



Call 1800 555 660



Website [bit.ly/nrs-helpdesk](https://bit.ly/nrs-helpdesk)

Give the relay officer the phone number you want to call.

