



# Job Description Form



Community | Compassion | Quality



Integrity | Equity | Curiosity



## Position Title

Position number: CH617778

### Clinical Nurse

## WA Country Health Service State Health Operations Centre

The State Health Operations Centre (SHOC) focuses on improving the coordination and efficiency of patient flow services and establishing new functions to manage the demand on emergency departments and ease system pressures. SHOC aims to improve the patient experience and outcomes by providing system-wide situational awareness and oversight of demand pressures to highlight issues and facilitate a coordinated response where required.

## About the WA Country Health Service

### Our Strategic Priorities



### Our Values

#### Community

We live and work in country communities. We are invested in the health, wellness and viability of country communities and the vibrancy, diversity and future of country WA.

#### Compassion

We are inclusive, respectful, and considerate. We care deeply about the people in our care and country communities.

#### Quality

We provide safe, high-quality care, constantly striving to innovate, improve and achieve trust in our care.

#### Integrity

We bring honesty, collaboration and professionalism to everything that we do.

#### Equity

We are passionate about fairness in healthcare for all Western Australians, especially the most vulnerable and disadvantaged people and communities.

#### Curiosity

We continually enquire and seek to understand, using the best evidence, insight and research to improve care.

### Our Vision

To be a global leader in rural and remote healthcare.

### Our Mission

To deliver and advance high quality care for country WA communities.

## Directorate overview

The SHOC will bring together key functions from across the health system to operate in greater coordination and synergy to manage safe and efficient patient flow. These functions include patient transport services; call taking, triage and dispatch (St John WA); virtual emergency care; and establishing situational awareness of demand and pressure across health service providers and St John WA by ensuring collective system-wide access to data, analysis and predict analytics capability.

The SHOC will also facilitate quick stand up of an incident management or health emergency operations centre as required.

Our Directorate actively supports and encourages diversity and inclusion across all occupational groups through the development and implementation of initiatives aimed at accessing and improving employment and mentoring opportunities for all people.

## Position Details

Position Number:	CH617778	Registration Date:	September 2023
Classification:	RN Level 2	Location:	Central Office
Award / Agreement:	Nurses and Midwives Agreement		
Organisational Context:	State Health Operations Centre		

## Position Overview

The Clinical Nurse, as part of a multidisciplinary team provides clinical and professional expertise to ensure comprehensive evidence-based nursing care is delivered to patients. Facilitates and promotes patient safety and quality of care. The Clinical Nurse practices within their scope of practice considerate of the Nursing and Midwifery Board's Nursing Practice Decision Flowchart.

## Reporting Relationships

### Responsible to:

Nurse Unit Manager  
Position number: CH617782  
SRN 4



### This position:

Clinical Nurse  
Position number: CH617778  
RN Level 2



### Positions under direct supervision:

Nil

### Other positions reporting to this position:

Administrative Assistant CH617784 HSO Level G-3



## Key Duties/Responsibilities

### 1. Specific Duties / Scope of Practice relevant to Speciality

- 1.1. Ability to work as an effective and supportive clinical leader in the acute setting.
- 1.2. Competence in the ability to effectively respond rapidly to dynamic situations while maintain patient and staff safety.
- 1.3. Facilitates the provision of advanced patient care within the WA Virtual Emergency Department, in collaboration with multi-disciplinary team members.

### 2. Clinical

- 2.1 Provides comprehensive evidence-based nursing care and individual case management to a specific group of patients/clients including assessment, intervention and evaluation.
- 2.2 Undertakes clinical shifts at the direction of senior staff including participation in the on call/after-hours/weekend roster if required.
- 2.3 Responsible and accountable for patient safety and quality of care through planning, coordinating, performing, facilitating, and evaluating the delivery of patient care relating to a particular group of patients, clients or staff in the practice setting/ area of speciality.
- 2.4 Monitors, reviews and reports upon the standard of nursing practice to ensure that colleagues are working within the scope of nursing practice, following appropriate clinical pathways, policies, procedures and adopting a risk management approach in patient care delivery within the area of speciality.
- 2.5 Participates in case conferences as appropriate.
- 2.6 Educates patients/carers in post discharge management and organises discharge summaries/referrals to other services, as appropriate.
- 2.7 Supports and liaises with patients, carers, colleagues, medical, nursing, allied health, support staff, external agencies and the private sector to provide coordinated multidisciplinary care.
- 2.8 Completes clinical documentation and undertakes other administrative/management tasks as required.
- 2.9 Participates in departmental and other meetings as required to meet organisational and service objectives.
- 2.10 Develops and seeks to implement change utilising expert clinical knowledge through research and evidence based best practice.
- 2.11 Complies with and demonstrates a positive commitment to Regulations, Acts and Policies relevant to nursing including the Code of Ethics for Nurses in Australia, the Code of Conduct for Nurses in Australia, the National Competency Standards for the Registered Nurse and the Poisons Act 2014 and Medicines and Poisons Regulations 2016.
- 2.12 Promotes and participates in team building and decision making.
- 2.13 Responsible for the clinical supervision of nurses at Level 1 and/or Enrolled Nurses/Assistants in Nursing under their supervision.

### 3. Education / Training / Research

- 3.1 Engages in continuing professional development/education and ensures continuous registration in the category of Registered Nurse with the Nursing and Midwifery Board of Australia as per essential criterion 1.
- 3.2 Undertakes supervision and development of undergraduate nursing students.
- 3.3 Plans, develops and implements education programs for patients/colleagues/consumers.
- 3.4 Participates in evidence based clinical research activities where applicable.



**4. WACHS Governance, Safety and Quality Requirements**

- 4.1 Ensures, as far as practicable, the provision of a safe working environment in consultation with staff under their supervision.
- 4.2 Actively participates in the Peak Performance program.
- 4.3 Supports the delivery of safe patient care and the consumers' experience including identifying, facilitating and participating in continuous safety and quality improvement activities, and ensuring services and practices align with the requirements of the National Safety and Quality Health Service Standards and other recognised health standards.
- 4.4 Adheres to the performance framework for procurement and contract management and oversees and promotes to other staff this process and function in accordance with WACHS Policy and the Delegations and Authorisations Schedule.
- 4.5 Completes mandatory training (including safety and quality training) as relevant to role.
- 4.6 Performs duties in accordance with the WACHS Vision and Values, WA Health Code of Conduct, Occupational Safety and Health legislation, the Disability Services Act and the Equal Opportunity Act and Government, WA Health, WACHS and Departmental / Program specific policies and procedures.

**5. Other**

- 5.1 Undertakes other duties as directed.



## Work Related Requirements

The following criteria are to be read together with the Brief Summary of Duties and considered in the context of the WACHS Values.

### Essential

1. Eligible for registration in the category of Registered Nurse by the Nursing and Midwifery Board of Australia.
2. Demonstrated advanced clinical knowledge and experience in the delivery of evidence-based nursing care within the practice setting/specialty.
3. Highly developed communication, negotiation and influencing skills with the ability to work effectively within a multidisciplinary team and with stakeholders internal and external to the health care sector.
4. Comprehensive conceptual and analytical skills with the ability to provide workable solutions to operational situations.
5. Demonstrated ability in the development, implementation and evaluation of new and existing policies/procedures/programs/services.

### Desirable

1. Experience in emergency nursing including triage.
2. Experience in quality improvement, its practical application in meeting patient's needs and its relationship to strategic development.
3. Current knowledge and commitment to Equal Opportunity, Disability Services and Occupational Safety and Health in all aspects of employment and service delivery

## Appointment Pre-requisites

Appointment is subject to:

- Evidence of current registration by the Nursing and Midwifery Board of Australia must be provided prior to commencement.
- Provision of the minimum identity proofing requirements
- Successful Criminal Record Screening Clearance
- Successful Pre-Employment Health Assessment
- Successful WA Health Integrity Check
- Confirmation of ability to undertake shift work

WA Country Health Service –  
Central Office

14 September 2023  
REGISTERED

