



Pastoral Carer

Position details

Position Number:	00016239 / 00016240
Classification:	HSO Level G5
Agreement:	Health Salaried Officers Agreement
Directorate:	CAHS People, Capability and Culture
Department:	Work Health Safety and Wellbeing
Location:	Perth Children's Hospital, QEII Campus, Nedlands

Reporting relationships

This position reports to:

00016552 Snr Clinical Psychologist Level P3

Positions under direct supervision:

Key Responsibility

- Responsible for providing professional and compassionate care to patients and caregivers when needed and particularly at times of crisis. Utilises a variety of frameworks and theories to guide the provision of care, in-line with service users' values and beliefs. Offers a listening ear, often working as part of a multi-disciplinary team focused on patient care. The role also represents Work, Health, Safety and Wellbeing, and contributes to relevant policy and procedures as needed. Will undertake work in the staff wellness and wellbeing programmes as required.

About our health service

The Child and Adolescent Health Service (CAHS) is a comprehensive service that supports and treats children from around Western Australia, and is committed to programs that promote lifelong health in children and adolescents.

CAHS is made up of four service streams:

- **Neonatology:** Neonatology provides state-wide tertiary neonatal services to the sickest newborn babies and infants in Western Australia.
- **Community Health:** a comprehensive range of community based early identification and intervention services, as well as health promotion, to children and families in the Perth metropolitan area. Services are provided in a variety of settings including at home, local community health centres, child and parent centres and schools.
- **Child and Adolescent Mental Health Services (CAMHS):** provide mental health services to infants, children, young people and their families across the Perth metropolitan area. Services include community based programs, inpatient care at Perth Children's Hospital and specialised services for children with complex mental health conditions across the State.
- **Perth Children's Hospital (PCH):** is the specialist State-wide paediatric hospital and trauma centre for Western Australia, caring for children up to the age of 16. PCH is also a centre of excellence for teaching and research, partnering in major paediatric research and education initiatives led by the Telethon Kids Institute (TKI) and the State's universities.

Our vision

Healthy kids, healthy communities

Our vision of 'healthy kids, healthy communities' sees that children and young people get the best start in life through health promotion, early identification and intervention and patient centred, family-focused care.

Our objectives



Care for children, young people and families



Provide high-value healthcare



Collaborate with our key support partners



Value and respect our people



Promote teaching, training and research

Our values drive us

CAHS promotes a values based workplace culture and all employees are expected to translate our values into action by providing high quality care through:

Compassion

I treat others with empathy and kindness

Excellence

I take pride in what I do, strive to learn and ensure exceptional service every time

Collaboration

I work together with others to learn and continuously improve our service

Accountability

I take responsibility for my actions and do what I say I will

Equity

I am inclusive, respect diversity and aim to overcome disadvantage

Respect

I value others and treat others as I wish to be treated

Summary of accountabilities

1. Pastoral Carer

- Provides support for the emotional and spiritual health and wellbeing of patients, families and caregivers.
- Provides support for the wellbeing and wellness of staff.
- Understands and respects sensitivities of all faith traditions and those with no formal faith. This involves recognising the uniqueness of the patient and their family, including making appropriate referrals to relevant support structures and sources
- Conduct services and rituals pertaining to patient care where appropriately qualified.
- Liaise closely and work collaboratively with the multidisciplinary team, receiving and making referrals as appropriate and working within defined scope of practice.
- Maintain accurate and concise documentation of each occasion of service delivery according to health service standards.
- Represent Pastoral Care and Work Health Safety and Wellbeing as a team member within the hospital structure.
- Participate in an after hours, weekend and public holiday service, if required.
- Assist in providing interdisciplinary in-service education and professional development for hospital staff as requested and as skill/training allows.
- Engage in ongoing professional development, supervision and reflective practice.
- Undertakes other duties as directed.

2. Community Liaison / Consultation

- Provides representation on professional and health working parties and committees as directed.
- Builds contacts and relationships with support and faith groups in the community as required.

3. CAHS governance, integrity, safety and quality requirements

- Commits to undertake the duties of the role in accordance with the WA Health Code of Conduct; the CAHS Vision and Values; and CAHS commitment to protecting children and promoting their safety.
- Maintains a safe work environment by taking reasonable care for own health and safety and that of others.
- Undertakes duties to an agreed performance standard to support safe, high-quality health care with a focus on continual improvement, efficiency, effectiveness and sustainability.
- Directly or indirectly supports the delivery of safe patient care and the consumers' experience ensuring services are family centred.



- Contributes to continuous quality improvement activities by identifying, facilitating or participating in practices in accordance with the requirements of the National Safety and Quality Health Service (NSQHS) Standards, health service strategic direction and the WA Public Sector.
- Completes mandatory and core requirement training as relevant to the role and service.
- Performs duties in accordance with WA Public Sector, WA Health, CAHS and other specific service policies and procedures and applicable legislative obligations under *Public Sector Management Act (WA) 1994*, *Health Services Act (WA) 2016*, *Work Health and Safety Act (WA) 2020*, *Disability Services Act (WA) 1993* and the *Equal Opportunity Act (WA) 1984*.
- Actively contributes to the development of the health service by undertaking other duties as directed including additional tasks or projects in line with continual improvement, collaboration and sustainable health initiatives.



Work related requirements

The following criteria should be considered in the context of the CAHS Vision, Objectives and Values.

Essential selection criteria

1. Tertiary qualification (including TAFE) or progression towards a qualification in Theology, Religious Studies, Pastoral Studies, Chaplaincy, Spirituality or Divinity, counselling, social work, or psychology (or another related area relevant to the delivery of pastoral care) from an accredited education provider.
2. Satisfactory completion of one or more units of Clinical Pastoral Education (CPE) or Graduate Diploma in Counselling (or equivalent) from an accredited education provider.
3. Demonstrated understanding of the nature of pastoral and spiritual care and the relationship between emotional wellbeing and health.
4. Demonstrated competence in providing sensitive and compassionate socio-emotional care to people from a breadth of faith, cultural and social backgrounds who are experiencing ill health, bereavement or other challenging life events.
5. Demonstrated understanding of professional practice, boundaries and ethics.
6. Demonstrated ability to build relationships with a variety of stakeholders and maintain a calm and consultative approach.
7. Demonstrated effective interpersonal skills and verbal and written communication skills.
8. Demonstrated ability to work effectively in a multidisciplinary team setting in a complex organisation and to recognise and resolve conflict.

Desirable selection criteria

1. Prior experience within a health-related pastoral care setting.
2. Experience in providing training or education.
3. Current knowledge and commitment to Equal Opportunity in all aspects of employment and service delivery.

Appointment to this position is subject to the following:

- Working with Children (WWC) Check, compulsory check for people who carry out child-related work in Western Australia.
- Provision of the minimum identity proofing requirements in line with the standards set by the National Security Strategy.
- Successful criminal record screening clearance.
- Successful pre-employment integrity check.
- Successful pre-employment health assessment.



Certification

Created on	Last Reviewed	Registered
18/11/2020	25/05/2023	1/06/2023

I verify that the details in this document are an accurate reflection of the requirements of the position.

<u>Snr Clinical Psychologist</u>	<u>HE15242</u>	<u>25/05/2023</u>
Manager / Supervisor	Signature or HE Number	Date

As an Occupant of this position, I have noted the statement of duties, responsibilities and other requirements as detailed in this document.

<u>Occupant Name</u>	<u>Signature or HE Number</u>	<u>Date</u>
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