Neonatology | Community Health | Mental Health | Perth Children's Hospital

# Senior Social Worker

## Position details

Position Number: 00010539

Classification: HSO Level P2

Agreement: Health Salaried Officers Agreement

Directorate: Operations - Service Unit 1 - Community Health

Department: Child Development Service

Location: Community Health

# Reporting relationships

This position reports to:

00008892 Manager Social work HSO Level P3

Positions under direct supervision:

Social Worker HSO Level P1 FTE 1.3

# Key Responsibility

The Senior Social Worker provides advanced social work services to consumers. Functions as a case manager undertaking clinical assessment of an allocated caseload. Contributes as a senior member to the functioning of the multi-disciplinary team. Plans, coordinates, implements and evaluates social work interventions for children with or at significant risk of developmental delay, within a team context.

Compassion Excellence Collaboration Accountability Equity Respect

#### About our health service

The Child and Adolescent Health Service (CAHS) is a comprehensive service that supports and treats children from around Western Australia, and is committed to programs that promote lifelong health in children and adolescents.

#### CAHS is made up of four service streams:

- **Neonatology:** Neonatology provides state-wide tertiary neonatal services to the sickest newborn babies and infants in Western Australia.
- Community Health: a comprehensive range of community based early identification and intervention services, as well as health promotion, to children and families in the Perth metropolitan area. Services are provided in a variety of settings including at home, local community health centres, child and parent centres and schools.
- Child and Adolescent Mental Health Services (CAMHS): provide mental health services to infants, children, young people and their families across the Perth metropolitan area. Services include community based programs, inpatient care at Perth Children's Hospital and specialised services for children with complex mental health conditions across the State.
- Perth Children's Hospital (PCH): is the specialist State-wide paediatric hospital and trauma centre for Western Australia, caring for children up to the age of 16. PCH is also a centre of excellence for teaching and research, partnering in major paediatric research and education initiatives led by the Telethon Kids Institute (TKI) and the State's universities.

#### Our vision

# Healthy kids, healthy communities

Our vision of 'healthy kids, healthy communities' sees that children and young people get the best start in life through health promotion, early identification and intervention and patient centred, family-focused care.

### Our objectives



Care for children, young people and families



Provide high-value healthcare



Collaborate with our key support partners



Value and respect our people



Promote teaching, training and research

### Our values drive us

CAHS promotes a values based workplace culture and all employees are expected to translate our values into action by providing high quality care through:

#### Compassion

I treat others with empathy and kindness

#### Excellence

I take pride
in what I do,
strive to learn and
ensure exceptional
service every
time

### Collaboration

I work together with others to learn and continuously improve our service

#### **Accountability**

I take responsibility for my actions and do what I say I will

#### Equity

I am inclusive, respect diversity and aim to overcome disadvantage

#### Respect

I value others and treat others as I wish to be treated

# Summary of accountabilities

### 1. Clinical

- Provides specialist Social Work intervention at an advanced level to a general and specialised caseload, in the areas of child health/ development and child abuse.
- Provides specialist assessments for the planning of treatment programs for individuals, families and groups.
- Demonstrates effective leadership and decision-making qualities.
- Consults with community agencies and organisations regarding the provision of appropriate services to clients as required.
- Develops, maintains and reviews accurate client records, including use of the Child Development Information System (CDIS).
- Develops and delivers innovative treatment programs in the above specialist areas.
- Works effectively in a multidisciplinary team setting; participates in team meetings and in multidisciplinary and inter agency case conferences.
- Provides supervision to other Social Work staff as required.
- Acts as a leader on projects and program development.

#### 2. Administration

- Plans, coordinates, implements and evaluates social work services in consultation with the Social Work Discipline Manager.
- Maintains and collates statistical data as required.
- Plans and undertakes caseload and allocation list management to maintain optimum service delivery.
- Participates in the development and review of standards of practise, policies and procedures.

### 3. Professional Education

- Acts as a consultant to the multidisciplinary team in the areas of child health, child development and child abuse.
- Prepares and presents lectures, workshops and seminars for consumers and professionals in the community as required.

- Supervises Social Work students in liaison with the approved schools of Social Work.
- Participates in community development, projects and research as required.
- Participates in ongoing professional development to maintain professional requirements including clinical and supervisory skills.

## 4. CAHS governance, integrity, safety and quality requirements

- Commits to undertake the duties of the role in accordance with the WA Health Code of Conduct; the CAHS Vision and Values; and CAHS commitment to protecting children and promoting their safety.
- Maintains a safe work environment by taking reasonable care for own health and safety and that of others.
- Ensures as far as practicable, the provision of a safe and inclusive working environment in consultation with employees under their supervision.
- Undertakes duties to an agreed performance standard to support safe, high-quality health care with a focus on continual improvement, efficiency, effectiveness and sustainability.
- Directly or indirectly supports the delivery of safe patient care and the consumers' experience ensuring services are family centred.
- Contributes to continuous quality improvement activities by identifying, facilitating or
  participating in practices in accordance with the requirements of the National Safety and
  Quality Health Service (NSQHS) Standards, health service strategic direction and the WA
  Public Sector.
- Completes mandatory and core requirement training as relevant to the role and service.
- Performs duties in accordance with WA Public Sector, WA Health, CAHS and other specific service policies and procedures and applicable legislative obligations under *Public Sector Management Act (WA) 1994*, *Health Services Act (WA) 2016*, *Work Health and Safety Act (WA) 2020*, *Disability Services Act (WA) 1993* and the *Equal Opportunity Act (WA) 1984*.
- Actively contributes to the development of the health service by undertaking other duties as directed including additional tasks or projects in line with continual improvement, collaboration and sustainable health initiatives.

# Work related requirements

The following criteria should be considered in the context of the CAHS Vision, Objectives and Values.

#### Essential selection criteria

- 1. Tertiary qualification in Social Work and eligible for full membership of the Australian Association of Social Workers or the Society of Professional Social Workers.
- 2. Advanced skills in individual, child and family therapy and group work practice with children and families.
- Specialist knowledge of social work theory, practice and policy in the areas of child development and child abuse.
- 4. Demonstrated caseload management and administrative skills at a senior level.
- 5. Demonstration of advanced skills in working effectively within a multidisciplinary team.
- 6. Highly developed interpersonal and communication (written and verbal) skills.
- 7. Demonstrated commitment to continuing professional development.
- Current knowledge of legislative obligations for Equal Opportunity, Disability Services and Work Health and Safety, and how these impact on employment, service delivery and the ability to incorporate inclusive practices.

#### Desirable selection criteria

- 1. Experience in working with both children and families from a range of cultural backgrounds.
- 2. Experience in planning, coordination and implementation of a Social Work service.
- 3. Experience and skills in supervision, teaching and training.
- 4. Current and valid driver's licence.

#### Appointment to this position is subject to the following:

- Evidence of eligibility for or current full membership of the Australian Association of Social Workers or the Society of Professional Social Workers must be provided prior to commencement.
- Working with Children (WWC) Check, compulsory check for people who carry out childrelated work in Western Australia.
- Provision of the minimum identity proofing requirements in line with the standards set by the National Security Strategy.
- Successful criminal record screening clearance.
- Successful pre-employment integrity check.
- Successful pre-employment health assessment.

# Certification

Created on	Last Reviewed	Registered
25/10/2021	19/07/2023	21/07/2023
I verify that the details in this document are an accurate reflection of the requirements of the position.		
Manager / Supervisor	Signature or HE Number	Date
As an Occupant of this position, I have noted the statement of duties, responsibilities and other requirements as detailed in this document.		
Occupant Name	Signature or HE Number	 Date