



HSS REGISTERED

Community Mental Health Worker

Health Salaried Officers Agreement: Level G3

**Position Number: SM116370, SM116371, SM116372, SM116373,
 SM116374, SM116375, SM116376**

Mental Health Service / Service 5

Fiona Stanley Fremantle Hospital Group / South Metropolitan Health Service

Reporting Relationships

Program Manager Adult Community
 Award Level: HSO G-10
 Position Number: *Various*



Team Leader
 Award Level: HSO G-8
 Position Number: 115653



This Position



Directly reporting to this position

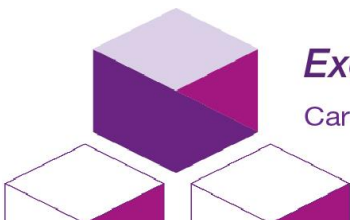
Title	Classification	FTE
NIL		

← Also reporting to this supervisor:

- *Clinical Nurse Spec – Medical SRN L3*
- *Senior Occupational Therapist HSO P2*
- *Senior Social Worker HSO P2*
- *Allied Health Assistant HSO G2*
- *Peer Support Workers HSO G2*
- *Welfare Officers HSO G3/4*

Key Responsibilities

Provides mental health support and assistance, under the direction of Clinical staff, to consumers in their recovery whilst addressing their non-clinical needs. Provides support through ongoing collaborative monitoring of recovery journey and supporting the development and monitoring of individualised recovery plans. Working within the recovery model and using a holistic person-centred approach, provides a range of individualised psychosocial supports to assist and support consumers in building capacity to improve their life and increase their abilities and skills.



Excellent health care, every time

Care ■ Integrity ■ Respect ■ Excellence ■ Teamwork

SMHS Values

The SMHS considers the values, attributes and attitudes of candidates along with the assessment of competency-based criteria of the position as part of employee recruitment and ongoing performance development.

SMHS is unified across its hospitals and services by its values and behaviours that provide a strong expectation of conduct for all SMHS staff no matter where they work.



Brief Summary of Duties (in order of importance)

1. Patient Care and Support

- 1.1 Undertakes visits to consumers to implement, monitor and support psychosocial programs
- 1.2 Develops and provides individual self-help, recovery-oriented support and empowerment tools and strategies to support consumers to increase confidence and build independence.
This includes:
 - 1.2.1 Developing recovery plans
 - 1.2.2 Identifying family and community support
 - 1.2.3 Phone and face to face coaching
 - 1.2.4 Supporting and educating in building strength and resilience
 - 1.2.5 Providing emotional support
 - 1.2.6 Assisting and supporting development of personal goals
- 1.3 Liaises with relevant professionals and site coordinators regarding treatment in an effective and timely manner
- 1.4 Carries out recovery focussed interventions to empower consumers, using a strengths-based approach, as directed
- 1.5 Provides advocacy assistance to patients and assists consumers to access external agencies for support and legal assistance where appropriate.
- 1.6 Responsible for independently recognising environments that place the staff member or consumer at personal risk and responding to these with remote supervision and within departmental procedures.
- 1.7 Responsible for independently recognising signs of consumer clinical deterioration and with remote supervision takes appropriate action as per departmental protocols.
- 1.8 Responsible for prioritising and organising consumer caseload and administrative workload within allocated time and effectively communicating with the multidisciplinary team.
- 1.9 Promotes and assists with accessing education and vocational training
- 1.10 Coordinates community services in conjunction with care coordinators.
- 1.11 Supports and link with support agencies such as housing and employment services.

2. Professional and Performance

- 2.1 Attends and participates in staff meetings, in services and other training
- 2.2 Consults with Professionals to increase knowledge of consumer needs and psychosocial interventions/treatment approaches.
- 2.3 Undertakes continued development to meet learning objectives, maintain department standards, professional and technical skills. Participates in department programmes.
- 2.4 Maintains records, data and documentation in accordance with SMHS policies and procedures

3. SMHS Governance, Safety and Quality Requirements

- 3.1 Commits to undertake the duties of the role in accordance with the WA Health Code of Conduct, the SMHS Vision and SMHS Values of Care, Integrity, Respect, Excellence and Teamwork.
- 3.2 Participates in the maintenance of a safe work environment.
- 3.3 Participates in an annual performance development review.
- 3.4 Supports the delivery of safe patient care and the consumers' experience including participation in continuous quality improvement activities in accordance with the requirements

SMHS Job Description Form

Human Resource Services, South Metropolitan Health Service

Version date: April 2022

Next review: April 2023

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of the National Safety and Quality Health Service Standards and other recognised health standards.

- 3.5 Completes mandatory training (including safety and quality training) as relevant to role.
 - 3.6 Performs duties in accordance with Government, WA Health, South Metropolitan Health Service and Departmental / Program specific policies and procedures, and applicable legislative obligations under the Public Sector Management Act, the Health Services Act, Work Health and Safety Act, the Disability Services Act and the Equal Opportunity Act.
- 4. Undertakes other duties as directed.**

Work Related Requirements

The following criteria should be read together with the Brief Summary of Duties and considered in the context of the role and the SMHS Values.

Essential Selection Criteria

1. Experience as a Support Worker, Allied Health Assistant with mental health consumers or transferable equivalent experience
2. Demonstrated understanding and commitment to the principles of Community Treatment services for Mental Health consumers.
3. Demonstrated communication and interpersonal skills, including the ability to consult, liaise, and build positive relationships.
4. Under remote supervision, demonstrated ability to work independently as well as collaboratively as part of a multi-disciplinary team in a clinical setting, manage personal and professional boundaries and maintain patient confidentiality
5. Effective organisation and time management skills for prioritising patient caseloads and managing a range of tasks.
6. Current "C" or "C.A." class drivers licence

Desirable Selection Criteria

1. Completion of a relevant Mental health related training or other relevant Health services related training.
2. Current knowledge and commitment to Equal Opportunity in all aspects of employment and service delivery

Appointment Prerequisites

Appointment is subject to:

- Evidence of current "C" or "C.A." class drivers licence.
- Provision of the minimum identity proofing requirements.
- Successful Criminal Record Screening Clearance.
- Successful Pre-Employment Integrity Check.
- Successful Pre-Employment Health Assessment.