

# Applying for a Cleaner, Gardener or Domestic Position

# Thank you for your interest in employment with the Department of Education

The Department is Western Australia's largest employer with approximately 45,000 staff in nearly 800 worksites across the State. It offers attractive remuneration, excellent conditions, human resources practices that assist in balancing work and private life, and a strong commitment to staff development through varied professional learning opportunities.

Our recruitment processes are designed to attract the highest quality field of applicants possible from which the most suitable and available people will be selected.

The Department is committed to the achievement of a diverse workforce and encourages applications from Aboriginal and Torres Strait Islanders, people from culturally and linguistically diverse backgrounds and people with disabilities. A diverse workforce is paramount to achieving substantive equality for outcomes.

# **Eligibility to Apply**

It is important to check carefully the essential selection criteria to make sure you have the skills and qualifications required for the position.

Permanent residency is also a prerequisite for appointment as a permanent staff member. Non-permanent residents are eligible only for fixed-term appointments.

#### **Criminal Record Check**

It is Department of Education policy that any person recommended for appointment will be required to achieve a satisfactory criminal record check before their appointment is confirmed. All necessary information will be provided to the recommended applicant for the position when they receive their recommendation letter. The recommended applicant will be required to complete a consent form and meet the cost for the check to be conducted.

Existing employees who have received confirmation of their criminal record check clearance undertaken by the Department previously are considered to have met this requirement.

The Department's criminal record checks are conducted through the Australian Criminal Intelligence Commission, an Australian Government agency that facilitates the provision of criminal record information to accredited agencies. A previous criminal conviction or pending charges will not necessarily preclude employment.

People affected by the result of an adverse criminal record check may request a review of the decision in writing within ten (10) working days of receipt of the advice. The request will be treated confidentially and should be addressed to the Executive Officer, Screening Committee of the Department of Education. A thorough review will be conducted and the applicant notified in writing of the result.

All information obtained from a criminal record check is maintained under the strictest confidence.

Further information about criminal record checks can be found at www.education.wa.edu.au/screening.

## **Working with Children**

A successful applicant for any position based at a school location will require a Working With Children Check (WWCC) in accordance with the 'Working with Children (Criminal Record Checking) Act 2004'. Successful applicants who do not currently hold a valid WWCC will be required to obtain one on commencement.

For further information about WWCC, please visit: www.workingwithchildren.wa.gov.au

## **Applying for the position**

The advertisement outlines how you can apply for the position, including the closing date and time for applications. Under no circumstances can late applications be received.

You are encourages to apply online via the WA Government jobs board <a href="www.jobs.wa.gov.au">www.jobs.wa.gov.au</a>. One of the features of the job board is the ability to create your own profile, which you can use to store your details and any attachments so that you can use them each time you apply for a vacancy. It also allows you to create an email alert that will notify you when a vacancy matching your search criteria is advertised, as well as view any application you are currently working on or have submitted.

Further information on how to apply online, set up a user profile and an email alert, is available via <a href="https://www.jobs.wa.gov.au/tips-using-search">www.jobs.wa.gov.au/tips-using-search</a>.

Where an advertisement provides alternative methods for applying, you may apply using one of those options.

When submitting your application you will be asked a number of questions to help the selection panel determine your suitability to the position. You will be asked to provide personal and contact details, including the contact details of two professional referees.

Please ensure that:

- one of the referees nominated is your current supervisor;
- you include their name, address, phone number and email contact details for each referee; and
- if you are applying online, you have this information ready to submit in your online application.

We recommend that you advise your referees that they may be contacted, and provide them with the details of the vacancy. Referee comments may be used by Selection Panels to validate any claims.

Once you have applied for a vacancy online, you will receive:

- an online receipt indicating the date and time that your application was submitted; and
- an email confirming that your application has been received

If you do not receive either of these, or if you have attempted to apply online and experienced technical difficulties, please call **Schools Recruitment on (08) 9264 4127** as soon as possible. A Recruitment Officer will then be able to investigate the issue.

## **The Assessment Process**

After applications have closed, members of the selection panel will assess applications and shortlist the most competitive people. Every effort is made to ensure the process happens as quickly as possible. To check on the progress of this, please phone the contact person named in the advertisement.

The panel may use a variety of methods to gather information about your suitability. This may include:

- interviews
- feedback from your referees
- examples of previous work (e.g. a written report)
- work/skills based exercises



Where a further assessment forms part of the assessment process, you should make yourself available for this. Where it is not possible to interview face-to-face, another option may be possible (e.g. telephone interview, etc.), however this will be at the discretion of the panel.

All further assessments will relate to the work related requirements of the position. The same assessments will be asked of each applicant although questions seeking clarification or expansion may differ.

When a selection process is finalised, the panel will prepare a report detailing the process and the recommended applicant/s. Once this is completed, you will be notified of the outcome. At this time you will also be provided with a person that you can contact to seek feedback on your application and assessment. You are encouraged to seek feedback as it can assist you in preparing future applications.

## **Commissioner's Instructions - Employment Standard**

Public sector agencies are required to comply with the *Commissioner's Instruction No 1 - Employment Standard* which can be found at <a href="https://www.publicsector.wa.gov.au">www.publicsector.wa.gov.au</a>. The minimum standards of merit, equity and probity to be complied with by an employing authority when filling a vacancy are:

- a proper assessment matches a candidate's skills, knowledge and abilities with the work-related requirements of the job and the outcomes sought by the public sector body, which may include diversity;
- employment decisions are impartial and free from bias, nepotism or patronage;
- decisions are transparent and capable of review

These regulations enable any applicant who has been adversely affected by a selection decision to make a claim for breach of standard upon completion of the process.

All applicants are provided with information regarding the closing date for breach applications at the conclusion of the selection process. The Department's breach period is four (4) full working days from the date of outcome notifications. Further information about this can be found at <a href="https://www.publicsector.wa.gov.au">www.publicsector.wa.gov.au</a> or by contacting the Workforce Policy and Coordination Directorate on (08) 9264 5081.

A formal breach application may be lodged with the Workforce Policy and Coordination Directorate by email on <a href="https://www.workforcePolicyandCoordinationBOSC@education.wa.edu.au">workforcePolicyandCoordinationBOSC@education.wa.edu.au</a>

An applicant must specify which area of the above standard has been breached in relation to the recruitment, selection and appointment process.

## **Further Information**

Information regarding advertised vacancies is available within the advertisement and through associated attachments. If you would like to access school information to help you prepare your application and/or prepare for further assessment, please visit Schools Online at <a href="https://www.education.wa.edu.au">www.education.wa.edu.au</a>

If you have a query regarding an advertised vacancy, phone the contact person named in the advertisement.

For further information on the recruitment, selection and appointment process please telephone the Schools Recruitment Teams on (08) 9264 4127

Good luck with your application!

