# **Job Description Form**

#### **HSS REGISTERED**

## Associate Nurse Unit Manager – Emergency Department

**Nurses and Midwives Agreement: SRN Level 3** 

**Position Number: 114487** 

**Emergency Department / Service 4** 

Fiona Stanley Hospital / South Metropolitan Health Service

#### Reporting Relationships

Nurse Director - Acute Care Medical SRN Level: 10 Position Number: 113366:

Nurse Unit Manager – Emergency Department SRN Level: 4 Position Number: 113413

**This Position** 

Directly reporting to this positior

**Title** Classification FTE RNM Level 2 FTE Clinical Nurse RNM Level 1 FTE Registered Nurse ENA Level 1 – 4 Enrolled Nurse

ENA Level 1 – 3 Assistant in Nursing

Also reporting to this supervisor:

- Clinical Nurse
- Registered Nurse
- Enrolled Nurse
- Assistant in Nursing

#### **Key Responsibilities**

The Associate Nurse Unit Manager (ANUM) works with the Nurse Unit Manager (NUM) to provide effective leadership and efficient management of the designated area of specialty in line with the Fiona Stanley Hospital strategic direction. This position provides clinical leadership to nursing staff within the area of specialty.

The position is responsible for the delivery of clinical nursing services at an advanced level, promoting, establishing and implementing evidenced based therapeutic interventions in collaboration with the Multi-Disciplinary Team (MDT). The ANUM coordinates the continuum of care across the patient's journey.



Excellent health care, every time

## **SMHS Values**

The SMHS considers the values, attributes and attitudes of candidates along with the assessment of competency-based criteria of the position as part of employee recruitment and ongoing performance development.

SMHS is unified across its hospitals and services by its values and behaviours that provide a strong expectation of conduct for all SMHS staff no matter where they work.

# Care

# Kaaradj

We provide compassionate care to the patient, their carer and family. Caring for patients starts with caring for our staff.

# Integrity

## Ngwidam

We are accountable for our actions and always act with professionalism.

# Excellent health care, every time

# **Teamwork**

Yaka-dandjoo

We recognise the importance of teams and together work collaboratively and in partnership.

# Respect

Kaaratj

We welcome diversity and treat each other with dignity.

# **Excellence**

Beli-beli

We embrace opportunities to learn and continuously improve.

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#### **Brief Summary of Duties** (in order of importance)

#### 1. Leadership/Management

- 1.1. Works collaboratively with the NUM to develop the systems, processes and projects required to ensure efficient, effective and responsive operation of the allocated work in line with organisation's strategic direction.
- 1.2. In collaboration with the NUM, facilitates the provision of advanced and complex patient care within the area of speciality at a Hospital and Health Service level working in a managerial and leadership role with the interdisciplinary team members and external providers.
- 1.3. Supports the NUM to monitor nursing service financial performance to ensure the achievement of negotiated targets and performance indicators for the area of responsibility within an ABF/ABM environment
- 1.4. Assists the NUM in the development and implementation of business plans and strategies to facilitate effective utilisation of human, allocated financial and physical resources within the area of specialty and organisational priorities. Ensures that all administrative functions are completed within the mandate of the position.
- 1.5. Responsible for ensuring that professional and practice concerns are communicated in a timely manner to the NUM
- 1.6. Analyses relevant research to determine clinical and management trends. Under the guidance of the NUM initiates and implements best practice that supports the delivery of evidence based clinical care and management in area of speciality.
- 1.7. In conjunction with the NUM, develops implements and evaluates education and training programs specific to the area of specialty.
- 1.8. Assists the NUM to manage staff recruitment, retention strategies and human resource management for the areas of specialty in accordance with WA DoH and SMSH policy and professional standards. Manage work practices in accordance with award agreements and entitlements.
- 1.9. Maintains excellence in interpersonal skills to engage and guide the multi-disciplinary team and external customers to deliver effective patient care in relation to area of speciality.

#### 2. Quality and Performance Innovation

- 2.1. Assists the NUM in the development of and participates in the formal Nursing quality improvement and risk management strategies for their area of speciality and Service wide
- 2.2. Ensures staff within the area of specialty treats all patients, visitors and staff in a courteous and non-discriminatory manner. Provide an efficient and customer focussed service.
- 2.3. Assists the NUM to promote a culture of continuous service improvement and facilitates nursing/midwifery compliance with National Safety & Quality Health Service Standards.
- 2.4. Assists the NUM in the implementation, adherence and monitoring of Nursing Sensitive Indicators for area of responsibility
- 2.5. Maintain awareness of unit's KPI's and Performance indicators and actively assist and support staff to achieve the desired targets
- 2.6. Initiates the development of standards and policies for the areas of speciality in collaboration with the NUM, using evidence-based approach, developing innovative methods and techniques for effective practice and change, internal and external to the area of responsibility.
- 2.7. Ensures ongoing maintenance of performance management systems which support the ongoing development of staff.

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#### 3. Research and Performance Innovation

- 3.1. Initiates and participates in and supports evidence-based practice projects and research within the area of specialty under the guidance of the NUM.
- 3.2. Acts as one of the unit's clinical leads, providing support and education to team members, mentors and oversees inexperienced team members, and assists the NUM to drive a culture of professional development for all levels of nursing staff within the unit.
- 3.3. Serves as a resource and mentor of evidence-based practice through role modelling and support of Nursing & Midwifery practice changes.
- 3.4. Incorporates Evidence Based Nursing/Midwifery Practice into patient care and leadership responsibilities.
- 3.5. Assists the NUM to operationalise the strategic plan of the area of specialty to ensure that Nursing services, and other services under area of responsibility are able to meet the changing needs of the health care industry.

#### 4. Communication

- 4.1. Works in conjunction with the NUM to establish effective and timely communication with patients, the multidisciplinary team and the public.
- 4.2. Maintains open and collaborative communication with relevant key stakeholders demonstrating advanced written and verbal skills.
- 4.3. As delegated by the NUM, is responsible for investigating and addressing clinical incidents and patient complaints ensuring compliance with legal requirements governing (FSH).

#### 5. SMHS Governance, Safety and Quality Requirements

- 5.1. Commits to undertake the duties of the role in accordance with the WA Health Code of Conduct, the SMHS Vision and SMHS Values of Care, Integrity, Respect, Excellence and Teamwork.
- 5.2. Ensures, as far as practicable, the provision of a safe working environment in consultation with staff under their supervision.
- 5.3. Participates in an annual performance development review and undertakes performance development review of staff under their supervision.
- 5.4. Supports the delivery of safe patient care and the consumers' experience including identifying, facilitating and participating in continuous safety and quality improvement activities, and ensuring services and practices align with the requirements of the National Safety and Quality Health Service Standards and other recognised health standards.
- 5.5. Completes mandatory training (including safety and quality training) as relevant to role.
- 5.6. Performs duties in accordance with Government, WA Health, South Metropolitan Health Service and Departmental / Program specific policies and procedures, and applicable legislative obligations under the Public Sector Management Act, the Health Services Act, Occupational Safety and Health Act, the Disability Services Act and the Equal Opportunity Act.

#### 6. Undertakes other duties as directed.

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#### **Work Related Requirements**

The following criteria should be read together with the Brief Summary of Duties and considered in the context of the role and the SMHS Values.

#### **Essential Selection Criteria**

- 1. Eligible for registration in the category of Registered Nurse by the Nursing and Midwifery Board of Australia.
- 2. Demonstrated advanced skills, knowledge, experience and competence in area of specialty.
- 3. Advanced interpersonal & communication skills (written & verbal).
- 4. Demonstrated ability in the knowledge & application of research & best practice principles and an experience undertaking activities utilising the quality review cycle and aligned with the National Safety and Quality Health Services Standards.
- 5. Demonstrated commitment to professional development of self and others
- 6. Current knowledge of legislative obligations for Equal Opportunity, Disability Services and Occupational Safety and Health, and how these impact on employment and service delivery.

#### **Desirable Selection Criteria**

- 1. Possession of, or significant progression toward the attainment of a post graduate qualification in area of specialty
- 2. Demonstrated computer literacy, in particular, competence with office productivity applications.

#### **Appointment Prerequisites**

Appointment is subject to:

- Working with Children (WWC) Check, compulsory check for people who carry out childrelated work in Western Australia.
- Provision of the minimum identity proofing requirements.
- Successful Criminal Record Screening Clearance.
- Successful Pre-Employment Integrity Check.
- Successful Pre-Employment Health Assessment.

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