



Aboriginal Mental Health Officer

Position Number: CG707690 Classification: HSO G-5

Agreement: Health Salaried Officers Agreement

Directorate: MHPHDS

Department: Adult Community Mental Health Program

Location: Wanneroo and Butler Community Mental Health Program

Reporting Relationships

This position reports to:

CG707895 Program Manager HSO G-10

Positions under direct supervision:

Nil.

Primary Purpose of the Role

Responsible for establishing and working in partnership with the community, other organisations, government and non-government agencies in assessing and meeting the mental health needs of the Aboriginal community.

Provides support and appropriate care to Aboriginal individuals and families within a multidisciplinary team context.



Vision

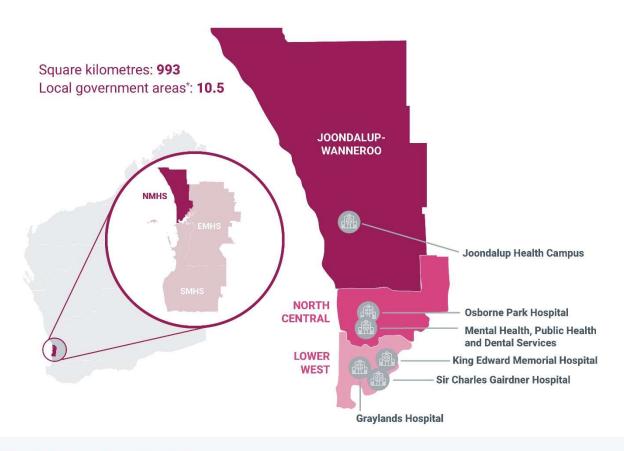
A trusted partner, delivering excellent health care for our people and our communities.



Mission

To promote and improve the health of our people and our communities.





North Metropolitan Health Service

Since our establishment in 2016, NMHS has embraced best practice to deliver improved clinical outcomes in the face of rising challenges for all healthcare providers. With a budget of \$2.16 billion and 8,917 full-time equivalent (FTE) staff, we serve a population of 736,907 people (about 28% of Western Australia's total population) within a catchment area of almost 1,000 square kilometres. The population we serve is projected to increase by 17% between 2021 and 2031, and the number aged 65 years and older will increase by 41% over the same period. NMHS provides a comprehensive range of adult specialist medical, surgical, mental health and obstetric services in WA, delivered across three tertiary hospitals and two secondary hospitals, all fully accredited. NMHS oversees the provision of contracted public health care from Joondalup Health Campus operated under a public—private partnership. A range of statewide, highly specialised multidisciplinary services is offered from several NMHS hospital and clinic sites.



Our values



Care

We show empathy, kindness and compassion to all.



Respect

We are inclusive of others and treat everyone with courtesy and dignity.



Innovation

We strive for excellence and are courageous when exploring possibilities for our future.



Teamwork

We work together as one team in a spirit of trust and cooperation.



Integrity

We are honest and accountable and deliver as promised.

Please refer to <u>NMHS Values – Organisational/Individual Behaviours</u> for information on individual behaviours that reflect the organisation's values.

Our strategic priorities

We are focussing on six strategic priorities for the 2020-2025 period:



Enabling healthy communities

We build healthy and engaged communities



People-centred care

We will place our consumers' and their carers' best interests and experience at the core of all we do



Integration and connection

We will build strong connections and partnerships



Innovation and adaptive models of care

We will use research and technology to improve outcomes



Trusted, engaged and capable people

We will invest in our people and our culture



Sustainable and reliable

We will reduce harm, waste and unwarranted variation



Key Accountabilities

1. LIAISON AND CLINICAL SUPPORT SKILLS

- 1.1 Participates in the assessment of Aboriginal and other clients with mental health issues within agreed protocols.
- 1.2 Facilitates and provides support to the Aboriginal community accessing the service.
- 1.3 Participates in multidisciplinary case conferences and team meetings in which case management and intervention planning decisions are made.
- 1.4 Encourages clients, families and the community to engage in activities, which maximise health gain.
- 1.5 Presents new referrals at the triage and other meetings.
- 1.6 Provides education to health professionals on Aboriginal cultural issues relating to health care.
- 1.7 Contributes to policy and procedure development.

2. ADMINISTRATION AND COORDINATION

- 2.1 Maintains appropriate, legible records, ensuring security and confidentiality of all client information.
- 2.2 Assists with other activities of the Health Service as delegated within the limits of own competence and training.
- 2.3 Participates in the collection of statistical data as required by the North Metropolitan Area Health Service.

3. PROFESSIONAL DEVELOPMENT

- 3.1 Professional development in conjunction with the line manager.
- 3.2 Assists with facilitation of learning opportunities for students and graduates as appropriate.

4. NMHS Values: Care, Respect, Innovation, Teamwork, Integrity

4.1 Reflect the NMHS values in the way you work, behave and make decisions.

5. NMHS Governance, Safety and Quality Requirements

- 5.1 Participates in the maintenance of a safe work environment.
- 5.2 Participates in an annual performance development review.
- 5.3 Supports the delivery of safe patient care and the consumers' experience including participation in continuous quality improvement activities in accordance with the requirements of the National Safety and Quality Health Service Standards and other recognised health standards.
- 5.4 Completes mandatory training (including safety and quality training) as relevant to role.
- 5.5 Performs duties in accordance with Government, WA Health, North Metropolitan Health Service and Departmental / Program specific policies and procedures.
- 5.6 Abides by the WA Health Code of Conduct, Occupational Safety and Health legislation, the Disability Services Act and the Equal Opportunity Act.

6. Undertakes other duties as directed.



Work Related Requirements

The following criteria should be considered in the context of the NMHS Vision, Mission and Values.

Essential Selection Criteria

- 1. Aboriginality (under section 50 (d) of the Equal Employment Opportunities Act 1984) is essential for this position.
- 2. Demonstrated clinical support experience working with Aboriginal individuals with mental health disorders and their families and an understanding of the related practical and emotional issues.
- 3. Knowledge and experience of community based mental health programs in the Aboriginal community and the ability to develop collaborative partnerships.
- 4. Well-developed communication and interpersonal skills.
- 5. Current "C" or "C.A." class drivers licence.

Desirable Selection Criteria

- 1. Diploma qualification in Social Sciences or significant progress towards a relevant qualification in health sciences
- 2. Current knowledge and commitment to Equal Opportunity in all aspects of employment and service delivery.

Pursuant of Section 50(d) of the *Equal Opportunity Act 1984*, the occupant of this position must be of Aboriginal descent.

Appointment Prerequisites

Appointment is subject to:

- Evidence of current "C" or "C.A." class drivers licence.
- Provision of the minimum identity proofing requirements.
- Successful Criminal Record Screening Clearance.
- Successful Pre-Employment Integrity Check.
- Successful Pre-Employment Health Assessment.

Certification

The details contained in this document are an accurate statement of the duties, responsibilities and other requirements of the position.

Manager/Supervisor	Dept./Division Head	Position Occupant
Name:	Name:	Name:
Signature/HE:	Signature:	Signature:
Date:	Date:	Date:

