

Role Statement

Position Title Senior Business Analyst

Position Number Generic

Salary and Level 5 PCSCAA 2019

Reports to Lead Business Analyst (Level 6)

Direct Reports N/A

Last Updated December 2021

The Organisation

Lotterywest is the only State Government owned and operated lottery in Australia, where all the available profit is returned to Western Australians through community and statutory grants.

Lotterywest has supported the Western Australian community for over eighty years. Its vision is to "build a better Western Australia together".

About the Lotteries Business Unit

We exist to benefit our community by offering Western Australians an opportunity to dream safely and securely. We manage our local and national lotto games, our channels and service our customers by operating in a fast-paced collaborative environment that values creative problem solving, inclusiveness, authenticity, and adaptability.

We put people before profit; we design for our customers; we believe our brand is bigger than us. We embrace uncertainty, we tackle things together and help each other grow.

Key Focus Areas of Position

Reporting to the Senior Delivery Manager, the Senior Business Analyst analyses data to inform and support our product teams to make product decisions. The Senior Business Analyst has a key role in and is responsible for the interpretation of business needs, identification of business impacts and development of project deliverables. The role has the following key areas of focus:

- Facilitation and Collaboration
- Research
- Critical document development
- Impact Analysis

- Change and Implementation Support
- Stakeholder Management
- Project Support
- Business Improvement

Incumbents will be assigned to one or more initiatives/projects within our delivery roadmap.

Key Responsibilities

- Actively participates in the effective delivery of products, projects and business improvements by translating business needs, quantifying business impacts, assuring technical documentation, supporting change and implementation and contributing to integration activities.
- Develops product and project deliverables in collaboration with subject matter experts, including; business
 cases, business requirements, models, frameworks, impact assessments, traceability matrices,
 procurement documentation, implementation plans and project closure documents.
- Actively contributes to idea evaluation and proof of concept development to increase confidence in the outcomes of business proposals.
- Facilitates the development of project estimates, via liaison with internal and external stakeholders.

- Contributes to the development and continual improvement of frameworks and processes across the Lotteries portfolio.
- Coaches and supports peers in the delivery of products, projects and business analysis services.
- Develops and maintains effective working relationships with internal and external stakeholders.
- Undertakes other duties as required.

Mandatory/Special Role Requirements

Police Clearance

Essential Selection Criteria

- 1. Demonstrated experience identifying and analysing business requirements and business impacts.
- 2. Demonstrated experience with the development of project deliverables across the project delivery lifecycle.
- 3. Excellent analytical, conceptual and problem-solving skills and demonstrated experience solving complex business challenges/opportunities.
- 4. Exposure to business agility concepts and practices.
- 5. Demonstrated interpersonal and collaboration skills and the ability to liaise across all levels with a broad range of internal and external stakeholders to achieve business outcomes.

6. Well-developed written and verbal communication skills.

Authorised by

IOANNIS EROTHANASIS

GENÉRAL MANAGER LOTTERIES

Date:

7/12/21