# JOB DESCRIPTION FORM

### Section 1 - POSITION IDENTIFICATION

WA Cou	ıntry Health Service – Midwest	Position No:	615783	
Division:	Midwest	Title:	Director Medical Services	
Branch:	Geraldton Hospital	Classification:	MP Year 1-9	
Section:	Medical Services	Award/Agreement	Medical Practitioners Agreement	

# Section 2 - POSITION RELATIONSHIPS

Responsible	Title:	Regional Director		
То	Classification:	HSO Class 2		OTHER POSITIONS REPORTING DIRECTLY TO THIS POSITION:
	Position No:	604000		<u>Title</u>
		<b>↑</b>	<b>'</b>	Chief Medical Imaging Tech
Responsible	Title:	Operations Manager		Regional Chief Pharmacist Patient Services Coordinator
То	Classification:	HSO Level G-11	<b>←</b>	Coord. Nursing Surgical Services Ambulatory Care Business Coordinator
	Position No:	608094		Coordinator Nursing and Midwifery
		<b>↑</b>		Customer Liaison Officer Coord. Patient Information and Clerical Services Coordinator Allied Health
This	Title:	Director Medical Services		Director Medical Services – Midwest
position	Classification:	MP Year 1-9	→	MP Year 1-9
	Position No:	615783		605052 Responsible to the Director Medical Services for Professional Reporting and Clinical Governance Accountability

Positions under direct supervision:   ← Other positions under control:		ontrol:	
Position No.	Title	Category	Number
	Medical Practitioners within Geraldton Hospital Visiting Medical Practitioners		

#### Section 3 - KEY RESPONSIBILITIES

Provide day to day operational management of medical services at Geraldton Hospital as required. Ensure and support Medical Clinical Governance at Geraldton Hospital and participate in continuous quality improvement within the Hospital.

Provide support to the Director Medical Services (Regional) – Midwest in implementing WACHS-Midwest strategic directions. Establish and maintain collaborative and functional relationships with Contracted Clinical Service Providers to ensure seamless

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The WA Country Health Service (WACHS) is the largest country health system in Australia and one of the biggest in the world, providing health services to over half a million people, including over 50,000 Aboriginal people, over a vast two and a half million square kilometres area.

WA Country Health Service hospitals handle almost as many births as the State's major maternity hospital – and 40% of the State's emergency presentations. The range of health services provided include acute inpatient and emergency care, population and public health, mental health, Aboriginal health, aged care and includes increasing number of services provided by telehealth video-conferencing.

Our dedicated and committed staff work hard to fulfil our vision of Healthier country communities through partnerships and innovation, to deliver health services that support the health and well-being of individuals and communities in rural and remote Western Australia.

## **OUR MISSION**

To deliver and advance high quality care for country WA communities

#### **OUR VISION**

To be a global leader in rural and remote healthcare

### **OUR STRATEGIC PRIORITIES**

**Caring for our patients** - Providing safe, patient-centred care, ensuring the needs of our patients are at the core of everything we do

**Addressing disadvantage and inequity** - Delivering focussed and accessible services for those who need it most **Building healthy, thriving communities** - Supporting country people to be as healthy as they can be and continuing to play our part in the economic and social viability of country communities

**Delivering value and sustainability** - Ensuring that the services we provide are sustainable and we are transparent about our performance

**Enabling our staff** - Supporting our staff to deliver great care, empowering them to learn, grow, innovate and lead **Leading innovation and technology** - Embracing innovation and technology to create a safer, more connected and equitable health system

**Collaborating with our partners** - Partnering to deliver more integrated services that improve patient outcomes and experience, giving consumers more choice and control

### **OUR VALUES**

**Community** – We live and work in country communities. We are invested in the health, wellness and viability of country communities and the vibrancy, diversity and future of country WA.

**Compassion** – We are inclusive, respectful, and considerate. We care deeply about the people in our care and country communities.

**Quality** – We provide safe, high-quality care, constantly striving to innovate, improve and achieve trust in our care.

Integrity – We bring honesty, collaboration and professionalism to everything that we do.

**Equity** – We are passionate about fairness in healthcare for all Western Australians, especially the most vulnerable and disadvantaged people and communities.

Curiosity – We continually enquire and seek to understand, using the best evidence, insight and research to



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# **Section 4 – STATEMENT OF DUTIES**

Duty No.	Details	Freq.	%
	Line management of the Director Medical Services rests with the Operations Manager, Geraldton Hospital. The Director Medical Services will be separately	-	
	accountable to the Director Medical Services (Regional) for professional and clinical governance issues and clinical practice improvement. The Director of Medical Services will undertake annual, or as required, performance review of leadership		
	and management with the Operations Manager, and annual, or as required, specialist review of professional medical skills and development with the Director		
4.0	Medical Services (Regional).		
1.0	LEADERSHIP		
1.1	Participates as a member of the Geraldton Hospital (GH) Management Group and attend meetings as scheduled.		
1.2	Ensures the delivery of medical services within allocated resources, activity targets and key performance indicators (e.g. WEAT)		
1.3	Works in collaboration with the Operations Manager and Director Medical Services, Midwest for the recruitment, selection, deployment, orientation, training and		
1.4	development / performance of all GH medical staff.  Advises the Operations Manager on Medical Agreements and Award issues in		
	consultation with the Director Medical Services, Midwest and the Medical Workforce Consultant		
1.5	Actively participates in developing and monitoring clinical governance, reviewing and evaluating the quality and timeliness of clinical services at GH.		
1.6	Monitors the development, implementation and performance of health policies at GH as they relate to the standard of clinical governance in medical services.		
1.7	Ensures the timely preparation and delivery of professional reports, reviews and other investigations as required.		
1.8	Administers and participates in the Medical Advisory Committee at GH in conjunction with the Chairman with a particular focus on clinical governance		
1.9	Works with Sub-Acute, Aged Care, Mental Health, and Population Health services and other health agencies to ensure integrated and cohesive services occur at GH.		
1.10	Develops and maintains effective relationships with peers and colleagues and fosters a culture of clinical collaboration, multidisciplinary engagement and clinical trust.		
1.11	Participates in, and, where necessary, leads department meetings as the senior medical representative.		
1.12	Leads and participates in region-wide initiatives around clinical governance as required by the Director Medical Services, Midwest.		
1.13	Deputises for the Director Medical Services, Midwest as appropriate		
2.0	HEALTH POLICY		
2.1	Provides advice and participates in the planning, development and provision of appropriate services		
3.0	PLANNING AND EVALUATION		
3.1	Participate in the planning and development of clinical services within GH.		
3.2	Coordinate the development of submissions for available special purpose funding for clinical medical services in conjunction with the Operations Manager and DMS, Midwest.		
4.0	QUALITY AND RISK		
4.1	Leads adverse incident monitoring and investigation, root cause analyses of sentinel and adverse events as required by the Operations Manager and Director Medical Services (Regional).		
4.2	Advise on medico-legal cases for GH and provide reports as required.		
	Participates in responding to consumer feedback regarding clinical services		

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Duty No.	Details	Freq.	%
5.0	MEDICAL WORKFORCE		
5.1	Responsible to the Operations Manager and Director Medical Services, Midwest for the appropriate management, coordination and deployment of medical services and resources within GH including rostering of the on-call medical service.		
5.2	Direct and manage medical administration staff in the management of all medical staff at GH.		
5.3	Undertaking performance appraisal and development review of staff under direct supervision, ensuring compliance with mandatory training, organisation policy and KPIs.		
5.4	Ensure systems are implemented for ongoing monitoring of evidenced based clinical practice and supervision		
5.5	Advise and participate in consultation with the DMS and Operations Manager on medical resources and strategies to recruit and deploy medical officers within the region.		
6.0	CLINICAL CARE		
6.1	Ensure that plans are in place for functioning of a Disaster Preparedness response to identified disaster risks for the Hospital		
6.2	Lead the ongoing development of the internal GH emergency management responses including Code Blue responses		
6.3	Ensure that hospital clinical services are provided in a manner sensitive to and appropriate for people of Aboriginal and other cultural backgrounds.		
6.4	Provides clinical services to patients within GH in accordance with approved credentialing and scope of practice.		
7.0	EDUCATION		
7.1	Assist with the educational needs of medical staff in the GH and in the region as per WACHS strategies, priorities and programs as required.		
7.2	Coordinate (where relevant) onsite teaching services for medical officers, medical students and other health workers as appropriate		
8.0	OTHER		
8.1	Other duties as directed by the Operations Manager, GH or Director Medical Services, Midwest		

The occupant of this position will be expected to comply with and demonstrate a positive commitment to the WACHS values and the highest achievement in demonstrating positive commitment to Equal Employment Opportunity, Occupational Safety & Health, Public Sector Standards, Code of Conduct, Code of Ethics, Quality Improvement, Performance Management, Customer Focus, Disability Services Act and Confidentiality throughout the course of their duties.

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#### Section 5 - SELECTION CRITERIA

#### **ESSENTIAL**

- 1. Eligible for registration by the Medical Board of Australia
- 2. Recognised clinical experience and/or postgraduate qualifications commensurate with clinical duties and medical administration role.
- 3. Experience in a senior management role in the health sector, preferable in a hospital environment.
- 4. Demonstrated excellent interpersonal, verbal and written skills.
- 5. Demonstrated excellent strategic management and planning skills.
- 6. Demonstrated experience in the application of continuous quality improvement principles including management change and the implementation and evaluation of integrated clinical governance strategies.
- 7. Current knowledge of legislative obligations for Equal Opportunity, Disability Services and Occupational Safety and Health, and how these impact on employment and service delivery.
- 8. Eligible for / or in possession of a current C or C-A Class drivers licence.

#### **DESIRABLE**

- 1. Postgraduate qualifications in health administration e.g. FRACMA, FAFPHM, MBA, MHA, or progress towards their attainment.
- 2. Experience in liaising with private Visiting Medical Practitioners (VMPs) and government and non-government agencies.

## **Section 6 - APPOINTMENT FACTORS**

Location	Geraldton	Accommodation	As determined by the WA Country Health Service Policy
Allowances/ Appointment Conditions	<ul><li>Provision of the Successful C</li><li>Successful Phenomena</li><li>Successful W</li></ul>	egistration by the Med he minimum identity pr riminal Record Screen re-Employment Health /A Health Integrity Che I current C or C-A Clas	ing clearance Assessment
Specialised equipment operated			

# Section 7 - CERTIFICATION

The details contained in this document are an accurate statement of the duties, responsibilities and other requirements of the

position.

Signature and Date:
Manager

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Signature and Date: Regional Director

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As occupant of the bostion i have noted the statement of duttes, responsibilities and other requirements as detailed in this document.

Name	Signature	Date Appointed	Date Signed

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