Position number
00011239

Position title
Director Clinical Services

Classification
Year 1-9

Employment Instrument
Medical Practitioners Agreement

Registration date
September 2021

Key objectives of the Mental Health Commission
The Mental Health Commission (the Commission) strives to establish mental health, alcohol and other drug services and systems that meet the needs of Western Australia’s population and deliver quality outcomes for individuals and their families. The Commission provides support to three independent bodies, the Mental Health Advocacy Service, the Mental Health Tribunal and the Office of the Chief Psychiatrist, which operate independently with corporate service support provided by the Commission.

Reporting Relationships

Reports to:
Deputy Commissioner Service Operations   Class 3   TBA

Positions under direct supervision:

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<th>Position Title</th>
<th>Classification</th>
<th>Position No.</th>
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<tr>
<td>Addiction Medicine Consultants x10</td>
<td>AMA Level 16-24</td>
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<tr>
<td>Child &amp; Adolescent Psychiatrist</td>
<td>AMA Level 16-24</td>
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We Value:
- Respect for individuals and culture
- Working together and supporting each other
- Involving and engaging others
- Ownership, transparency and accountability
- Fair and ethical decisions
- Improvement focus

Primary Objectives of role:
Provides executive and clinical leadership to Next Step Drug and Alcohol Services consistent with the Mental Health Commission’s vision, values, strategic directions and operational plans.

Ensures the effective clinical management of Next Step’s services and workforce. Leads innovation and change and provides specialist medical advice on the development and delivery of services for people with alcohol and other drug related problems. Supports the development and implementation of sound clinical governance and risk management processes. Overseas Next Step’s medical education and clinical research activities. Provides clinical supervision to senior clinicians of the Next Step Service.

In undertaking the role of this position, the occupant will need to recognise that there is a commitment to focussing on the needs of the individual, their families, carers or advocates working in partnership for better mental health outcomes.
General Responsibilities

Clinical Leadership and Governance
- Provides executive and clinical leadership to Next Step Drug and Alcohol Services consistent with the Mental Health Commission’s mission, values, strategic directions and operational plans.
- Leads innovation and change within the clinical services of Next Step.
- Provides specialist medical advice on the development and delivery of services for people with alcohol and other drug related problems.
- Oversees the development and implementation of relevant evidence based policies, procedures and clinical guidelines for the treatment of alcohol and other drug dependence.
- Supports the development and implementation of sound clinical governance including, risk management, credentialing, professional development and complaints management.
- Leads changes to clinical processes and practices related to the results of clinical audits, clinical incidents, complaints and other clinical safety and quality activities.
- Directs the recruitment, selection, deployment, orientation, performance management and development of the medical staff.
- Provides advice on medical agreements and awards, contracts and arrangements for medical staff and partnering arrangements with other health services.
- Ensures the appropriate management of medico-legal matters at Next Step.

Clinical
- Provides clinical care to patients.
- Performs rostered clinical duties associated with maintaining a 24 hour service, as required.

Professional Development and Training
- Oversees and develops postgraduate training programs at Next Step for general practitioners, psychiatrists and addiction medicine physicians and provides supervision and mentoring for doctors in training.
- In conjunction with professional heads, provides strategic direction and support to Next Step’s undergraduate and postgraduate professional education activities.

Performance, Monitoring, Evaluation and Research.
- Consults with key state and national organisations and committees regarding drug and alcohol policy, research and service delivery.
- Monitors and evaluates the performance of the clinical services and the models of treatment and care provided at Next Step.
- Oversees and provides leadership and support to Next Step’s clinical research activities.

Collaboration and Communication
- Provides consultation and advice to the Deputy Commissioner Service Operations and the Mental Health Commissioner.
- Represents the Commission on relevant forums, committees, reviews and working parties when required.
- Works in collaboration with the MHC Chief Mental Health Officer to achieve the MHC’s strategic outcomes.
- Establishes and maintains appropriate communication and working relationships with relevant government and non-government agencies, consumers, carers, consumer groups and other stakeholders.
- Prepares reports, correspondence and briefing papers as required by the Deputy Commissioner and Commissioner.
Selection Criteria
The following work related requirements are to be read in the context of the role of this position and the Mental Health Commission:

Essential Selection Criteria:
1. Eligible for registration by the Medical Board of Australia
2. Fellowship of the Australasian Chapter of Addiction Medicine (FACChAM).
3. Extensive knowledge and clinical experience in addiction medicine.
4. Knowledge of principles of clinical governance and quality improvement.
5. Highly developed leadership skills and experience in managing change and achieving high quality outcomes in a complex clinical environment.
6. Highly developed interpersonal, negotiation and conflict resolution skills, with a demonstrated ability to liaise effectively and work in partnership with service managers, clinicians and other key stakeholders.
7. Current knowledge of legislative obligations for Equal Opportunity, Disability Services and Occupational Safety and Health, and how these impact on employment and service delivery.

Desirable Selection Criteria:
1. Demonstrated ability to provide undergraduate and postgraduate medical education and supervision.
2. Well-developed networks in the alcohol and other drug field including links to academic institutions and membership of professional organisations.
3. Publications in the alcohol and other drug literature and/or presentations at conferences.

Appointment Factors
This position is subject to a:
- Evidence of registration by the Medical Board of Australia and Fellowship of the Australasian Chapter of Addiction Medicine must be provided prior to commencement.
- Successful criminal record screening.
- Working with Children Check.
- Completion of 100 point identification check.
- Successful Pre-employment Integrity check.

The appointment will be full time for 5 years under the terms of the Department of Health Medical Practitioners (DAO) AMA Industrial Agreement.

Ethical Decision Making and Practice
Acts ethically and in accordance with the Western Australian Public Sector Code of Ethics and the Mental Health Commission’s Code of Conduct.

Demonstrates a focus on the achievement of branch objectives including working productively in a team and taking responsibility for and managing own work to deliver expected outcomes.

Workplace Safety
Acts safely and in accordance with the general Duty of Care and the Mental Health Commission’s Occupational Safety and Health policy and procedures.

Cultural Security
In undertaking this role, the incumbent is required to have a sound understanding about Ways of Working with Aboriginal people.