

Sales Assistant WA Museum

Thank you for your interest in this position. The application process is designed to provide the selection panel with the information to assess your skills, knowledge and experience for this position.

You have been requested to complete an online assessment as part of your application. You must complete this assessment prior to the closing date and time in the advertisement. Please ensure you allow sufficient time to complete all requirements listed in the advertisement, as incomplete applications will not be assessed.

Important: The WA Public Sector recognises the value of and strongly supports the principles of equal opportunity in the workplace. If you have a disability or condition that limits your ability to complete the assessment process, please contact the consultant for a confidential discussion about making reasonable adjustments. Please also advise if we can arrange any special access or equipment you require in any work sample test or panel interview.

You will require the following:

- To access the assessment please use Chrome, Firefox, or Safari on a computer.
Please do not use your mobile phone.
- You will also require a reliable internet connection

Preparing for the assessment:

- You can access some information from this link to help you prepare for the testing process. <https://www.criteriacorp.com/how-job-candidates-can-prepare-employment-tests>

Completing the assessment:

To access the assessment, please go to

<https://www.ondemandassessment.com/link/index/JB-CBGUFHY7A?u=169201>

When you first log in you will be asked to write down an **Event ID**. Your Event ID will be emailed to you automatically however it is also suggested that you write down this number. This is an important step as if you experience an internet connection issue and need to restart your assessment you will go to:

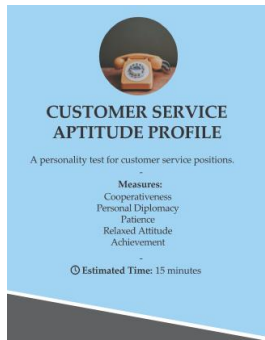
www.oda1.com and enter the Event ID

Write your EventID here: _____

Please firstly try to resolve any issues yourself using the online support tools or by emailing help@criteriacorp.com (response time – up to 24 hours). Otherwise contact assessments@priceconsulting.com.au for local support if needed.

Further information about the online assessment.

The online assessment you have been requested to complete is the Customer Service Aptitude Profile.



This test measures personality traits that are critical to success in sales and customer-service related positions such as the Sales Assistant. The test assesses characteristics related to customer service potential and performance, and general disposition towards sales.

Estimated time to complete this test is 15 minutes.

Please note that, should you be shortlisted for further assessment, you may be asked to retake the on-line assessments to confirm the validity of your application.

Thank you for your efforts in applying for this position. Your results will be available to you when you request feedback after the selection process has concluded.

We wish you every success.

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