

Job application pack

Thanks for your interest in working at Lotterywest. This guide includes information about our recruitment and selection process to support you in preparing and submitting a strong job application. Good luck!

Senior Web and Mobile Application Developer Officer

Level 6 \$102,966 - \$113,590 PSCSAA

Job vacancy number: 20/039

Full time— fixed term (12 months plus possibility of extension)

Follow these important application instructions:

i Please submit your application by 9.30am on Friday, 17 July 2020. Unfortunately, we can't accept late applications so please allow yourself enough time to complete your application before the due date and time.

Apply online through the jobs.wa.gov.au website by clicking the 'Apply for Job' button and follow the instructions. Our People and Culture team are happy to help if you need assistance on (08) 9488 6493.

Please submit your CV and a cover letter of no more than 1500 words addressing the essential selection criteria which is outlined on page four (4).

For more information about the position please contact Jason Seel, Manager Application Development on 08 9488 6169.

To learn more about Lotterywest please visit lotterywest.wa.gov.au.

Suitable applicants may be considered for future similar employment opportunities at Lotterywest during the next six months.

About Lotterywest

Lotterywest has been giving Western Australians the chance to dream for more than 85 years. We're the only lottery in Australia, which is State Government owned and operated, with the majority of money spent on lottery tickets being returned to the community through prizes and grants.

Thanks to those that purchase our games and the hard work of over 500 retailers that sell them, our grants are a vital source of support for Western Australia's public hospitals, sports, the arts, local government authorities and thousands of not-for-profit groups.

The vision 'Building a better Western Australia together', has been the foundation of our operation since 1932 and enables us to continue delivering value to our State and remaining a Western Australian icon.

In 2018, Healthway commenced integration with Lotterywest and shares a common CEO. The Healthway team is co-located with the Grants and Community Development Business unit in Lotterywest.

Our purpose

To enhance the quality of life and well-being of all West Australians through the funding, leadership and support we provide to our beneficiaries and by operating our lottery business with excellence and integrity.

Our values

- Customer focused
- Upbeat
- Authentic
- Smart
- Reliable
- Adaptable

About the business unit

Information Services is responsible for the information and technology related support functions critical to Lotterywest's Information

technology operations. In addition to the support role, Information Services is responsible for the overarching compliance, change management and technology partner for the business critical gaming system.

The business unit comprises three streams being Planning, Build and Run functions.

Key focus areas of position

Reporting to the Manager Application Development within the Information Services group the Senior Web and Mobile Application Developer Officer is responsible for leading, planning, and executing the development and support activities related to the web applications suite. The role will lead all aspects of the development, from requirements to deployment, to deliver high quality fit for purpose solutions, which are delivered on time and within budget. The role will provide technical support and analysis, and mentoring for the team.

The role has the following key area of focus:

- **Technology Solutions – leads the development, implementation, maintenance and support of web applications**
- **Strategy - contributes to technology strategy by participating in the development of strategic and operational plans to meet corporate objectives**
- **Achieves results - leads and coordinates activities, plans, implements and maintains effective and efficient controls and standards to ensure successful implementation of web application changes**
- **Customer Service – shapes, develops and maintains productive partnerships with key business stakeholders and business critical service providers**
- **Communicates and influences effectively - presents messages in a clear, concise and articulate manner tailored for the audience accordingly**

Key responsibilities

- Lead the development and delivery of high-quality web and mobile software solutions, from requirements to deployment, that meet the complex evolving needs of the business and align to the business strategy
 - Developing, building, testing, versioning, documenting, and deploying software releases through the various internal development and test environments into the live environment with minimum disruption to customers and end users
 - Ensures technical solutions are properly architected and specified, and drives optimal user experiences and user centered designs
 - Work with predictive and agile methodologies to drive improvement and maximise the team's productivity
 - Understand key trends in technology, providing technical expertise in the area of application development and make recommendations in relation to web development tools and technologies
 - Contribute to innovative and effective long-term strategic planning to ensure software solutions meet long term needs
 - Identify and evaluate technical risks and provide expertise to enable quick decisions on scheduled and team-agreed timelines in situations involving a high level of complexity and sensitivity, which require considerable interpretation and analysis
 - Contribute to release planning and management with key internal and external stakeholders
 - Build and sustain relationships with stakeholders working collaboratively to provide a high level of responsiveness and proactively resolve complex stakeholder issues
 - Strive for continuous improvement by seeking feedback from stakeholders to gauge satisfaction with the effectiveness of services
 - Provide input to monitoring and measuring service contract delivery and engagement with all suppliers
- Develops unit, functional and automated tests to ensure delivery of a high-quality, production-ready technology solutions
 - Work with bug tracking and test management toolsets to support development processes
 - Other duties as required

Mandatory/special role requirements

- Potential after hours work
- On-call
- Police Clearance

Essential selection criteria

i *As outlined on page one (1), please address the essential selection criteria in a cover letter of no more than 1500 words and submit in addition to your CV.*

1. Demonstrated hands-on web and mobile application development experience leading highly complex software activities of substantial depth involving significant detail
2. High level advanced specialist and professional knowledge in web and mobile technology consulting, concepts, development, production support, and solution architecture
3. Demonstrated experience identifying and leading innovative solutions and using professional judgement to evaluate ambiguous or incomplete information
4. High level interpersonal, oral and written communication skills with the ability to work collaboratively, influence, and negotiate with internal and external stakeholders
5. Demonstrated high level analytical and problem-solving skills including evaluating risk in the context of a complex and changing environment
6. Demonstrated high-level awareness of current developments in the field of web and mobile technology, anticipating their impact on the work area and responding appropriately to mitigate risk

Reporting relationship

Direct reports	Indirect reports
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Why you should join us

We're a unique organisation and the work we do is diverse and rewarding. From the marketing of our games, the management of our gaming and information technology, through to working with community groups that receive our grants. Working with us gives you access to benefits including:

- A flexible working environment with the ability to negotiate working hours that suit you and Lotterywest.
- Learning and development opportunities to improve the way you work in your role.
- A variety of wellness activities such as health checks and exercise opportunities.
- A friendly place to work.

You can find our Head Office in Subiaco, close to public transport, a range of public parking options and great end of journey facilities if you're cycling, running or walking to work.

How do I apply?

As a State Government statutory authority we follow the Public Sector Commissioner's employment standards as set out in the Commissioner's Instructions. The below instructions will help you prepare and submit a strong job application that meets these requirements.

Step one: read the role statement

The role statement found on page two (2) to page five (5) of this Job application pack will outline the key responsibilities and skills needed for the position. If your skills match the skills needed then we'd love to receive your application! We'll use the role statement to assess your application and if you're successful, assess your performance once you're in the position.

Step two: prepare your application

Your job application should be formal. Look at the role statement for specific direction on what your application needs to include. Usually you'll need to include a cover letter that shows you have the skills and experience required to

perform the role, along with your curriculum vitae (CV or resume).

Step three: submit your application

Take note of the date and time your job application needs to be submitted by and allow yourself plenty of time to finish it. We're not able to accept your application after the date and time included in the advertisement. When you're ready, please submit your application online through the Jobs.wa.gov.au website.

Step four: interviews

If our assessment finds you to be a suitable candidate, we'll invite you for an interview.

Step five: successful applicants

We'll let you know if you were successful or not as soon as we can. At the same time, we'll also let unsuccessful applicants know the outcome. We offer them the opportunity to seek feedback and if they wish they're able to pursue a Breach of Standards (BOS) review of the outcome.

They have four working days to lodge a BOS review. If no one submits a BOS review in this time, we'll let you know in writing that you're the 'successful applicant' and a new Lotterywest staff member!

Step six: unsuccessful applicants

If you're unsuccessful, we'll let you know in writing after the selection process is complete.

We'll also send you information about who to contact for feedback and how to seek a BOS review of the outcome, if you feel that your application wasn't treated in accordance with the best practice recruitment standards in step four.

You have four working days to apply for a review. A BOS review focuses on the recruitment process itself, not on the abilities of an applicant.

For more information about Lotterywest

If you have any questions about our recruitment process, please contact the People and Culture team on (08) 9488 6493 or peopleandculture@lotterywest.wa.gov.au.