



Government of Western Australia  
Department of Justice  
**Corrective Services**

# **Prison Officer**

**Application Information Booklet**



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## An Introduction to the Department of Justice

The Department of Justice is responsible for:

- managing adult and juvenile offenders in custody
- managing adult and young people in community corrections centres across the State
- delivering justice services through:
  - administration of the State's courts and tribunals
  - helping victims of crime
  - legal services to the State Government and legislative drafting services to State Parliament
  - translating government policy into laws
  - providing trustee services and promoting the rights of people with decision-making disabilities
  - registering births, deaths and marriages
  - supporting various review boards.

The Department reports to the Minister for Corrective Services, the Hon Francis Logan MLA, and the Attorney General, the Hon John Quigley MLA. The Department of Justice's Corrective Services Commissioner is Mr Tony Hassall and reports to the Department's Director General, Dr Adam Tomison.

## Our Mission, Values and Principles

### Mission

To provide a fair, just and safe community for all Western Australians

### Values

Respecting rights and diversity  
Fostering service excellence  
Being fair and reasonable

### Principles

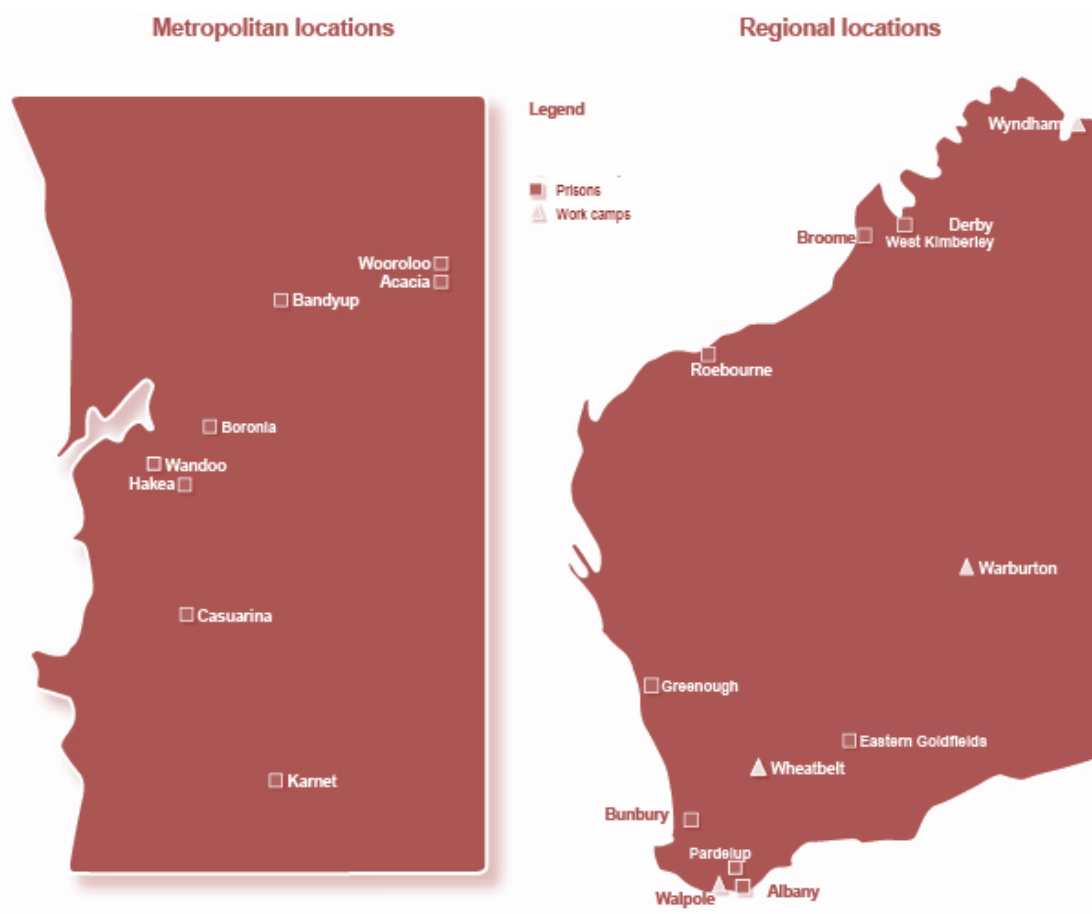
High performing and professional  
Ethical and accountable  
Trained, safe and supported

## Corrective Services and Western Australian Prisons

The Corrective Services division of the Department of Justice maintains the custody of prisoners and the security and good order of prisons throughout Western Australia. In accordance with the *Prisons Act 1981*, *Prison Regulations 1982*, and *Adult Custodial Rules*, it oversees the assessment and placement of offenders in appropriate prisons for the duration of their sentences.

Corrective Services operates 15 public prisons providing a range of security classifications (maximum, medium and minimum), including seven prisons in the metropolitan area, as well as eight regional facilities (see map below). A further two prisons in the metropolitan area are contracted, respectively, to Serco Australia (Acacia Prison) and Sodexo (Melaleuca Remand and Reintegration Facility). There are also five minimum-security work camps located in Roebourne, the Kimberley (Wyndham), Eastern Goldfields (Warburton), the Wheatbelt (Dowerin) and the Great Southern (Walpole).

All prisons in WA aim to provide an environment that encourages self-respect and respect for others, embraces diverse cultural backgrounds and provides best possible opportunities for positive change for offenders.



## **Prison Officer - What does the job involve?**

A Prison Officer contributes to the safe, secure and efficient operation of prisons, and is responsible for the custody of prisoners and every aspect of a prisoner's life. The daily duties will vary depending on the security level of the prison, but may include:

- reception of prisoners and their induction into the prison
- staffing the various units in the prison including gates and other strategic areas
- helping prisoners develop a plan which makes the best use of their time in prison
- supervising prison activities including recreation, industrial and training activities
- assisting with the vocational training of prisoners
- written reports, such as incident reports and reports that may be used for legal purposes, etc.

In addition to custodial duties, a Prison Officer needs to build and maintain good relationships with prisoners, balancing authority with understanding and empathy. Prison Officers act as role models for prisoners and motivate and encourage them to amend their behaviours in line with community expectations.

As a Prison Officer you will also need to practice cultural respect through working with and alongside Aboriginal people and promote an awareness and understanding of Aboriginal culture to all internal and external stakeholders.

## **Employment conditions**

Prison Officers enjoy excellent and competitive employment conditions.

### **Competitive Salary**

You will receive a training salary of \$58,169 per annum (pro-rata) during the 11-week Entry Level Training Program (ELTP). Upon successful completion of the ELTP, the salary increases to \$75,637 per annum (Prison Officer Shift salary 1st year), with increments up to \$87,543 per annum. Prison Officers also have the opportunity to apply for promotion to more senior positions.

If a new officer has prior custodial experience that the Department acknowledges (there are set criteria to be met), he or she may be eligible to apply to start on a higher salary (refer to [Recognition of Prior Service and Experience](#) on page 12).

### **Flexible Working Conditions / Shift Work**

Prison Officers work in a 24/7 environment. There are flexible shift work arrangements that could entail working 8, 10 and/or 12 hour shifts. A typical roster sees Prison Officers work 10 x 12-hour shifts in a 21-day cycle. Rosters are prepared and posted several weeks in advance.

## Benefits

- Annual leave – five weeks for non-shift Prison Officers with an additional week for Prison Officers working shifts
- Personal leave
- Parental leave (paid and unpaid)
- Purchased leave (the ability to purchase additional annual leave on a pro-rata basis)
- Long service leave (after completion of seven years continuous service).
- Study leave
- Salary packaging on a range of items
- Regional allowances
- Uniform supplied (including shoes, socks, jackets and hats)
- Job security and a rewarding career
- Promotional and career development opportunities

If you are interested in working in a regional area you **may** be eligible for a number of additional benefits. These are dependent on the region, but may include:

- Additional annual leave
- Annual leave travel concessions
- Subsidised rental (Not applicable to local recruits)
- Home ownership scheme
- Subsidised utilities

If you would like to speak with someone about living and working at one of the various regional locations, please contact HR Recruitment on 1800 974 199.

## Am I eligible to apply?

To be eligible for permanent appointment as a Prison Officer with the Department of Justice, it is essential that you:

- Are an Australian Citizen or have permanent residency status in Australia; or
- Are a New Zealand citizen with a Special Category Visa. A NZ citizen who enters Australia on a current NZ passport is granted a Special Category Visa which enables them to remain indefinitely in Australia with unrestricted work rights. For more information regarding this go to the Commonwealth's Visa Entitlement Verification Online (VEVO) service.

If your application is shortlisted, the Department will need to verify your Australian working rights.

## Pre-appointment requirements

Please note the following pre-appointment requirements are needed to comply with the *Prisons Act 1981*, Prison Regulations 1982 and applicable Departmental policies and procedures. Upon commencement, Prison Officers must:

1. Receive clearance through a National Criminal History check and the Department's Integrity Assessment.
2. Successfully complete all relevant pre-employment medical, fitness, psychological and any other selection assessments as determined by the Department.
3. Possess a current unrestricted C-Class (**Manual**) Driver's Licence.
4. Possess a current HLTAID003 "Provide First Aid" qualification, which includes the units of HLTAID001 "Provide Cardiopulmonary Resuscitation" and HLTAID002 "Basic Emergency Life Support" at the time of appointment (with 9-months validity remaining).

## How to apply

The Department of Justice is committed to ensuring that its workforce reflects the diversity of the community it serves by encouraging people from all parts of the community including Aboriginal and Torres Strait Islander people, women, and people from diverse linguistic and cultural backgrounds to apply.

### Apply Online (Only online applications accepted)

Your online application is important, as it will be used to decide whether you are to progress to the next stage of the assessment and selection process.

1. Go to [www.jobs.wa.gov.au](http://www.jobs.wa.gov.au) and select **Search Jobs tab** at the top of the page.
2. Using the **keyword search** function, type: *Prison Officer*.
3. Select **Apply for Job** button at the top/bottom of the screen.
4. Complete all of the online application questions.
5. Attach a current and comprehensive CV.

### Open Pool Recruitment

There is no closing date for this recruitment process and you can apply at any time. The Department will review and assess applications as and when required, and **therefore you may not be contacted by the Department regarding the status of your application for a number of months.**

## **Prison Officer selection process**

To be recommended for inclusion in the Prison Officer Appointment Pool, applicants will be subject to an extensive assessment and selection process. Some of the assessments may include (in no particular order):

- Application and shortlisting
- Employment profile assessment
- Fitness testing
- Selection panel interview
- Medical and psychological assessments
- Reference checks
- Criminal history/integrity screening
- Decision panel.

### **Important points**

- If your application is shortlisted, you will be contacted with further information, dates and locations for assessments in these areas.
- Assessments are usually conducted during business hours (Monday to Friday, 8.00 am to 5.00 pm). In most cases, it will not be possible to offer assessments outside of business hours.
- Successful completion of all stages of the assessment process will require considerable time and commitment on your behalf.
- Travel to and from any assessment location is at your own expense.
- The selection stages are not necessarily sequential. The order in which they are undertaken may be subject to change depending on the needs of the Department.
- You may be excluded from further assessment at any stage of the selection process. In this case you will be advised in writing via email.
- Unsuccessful applicants may be eligible to re-apply after 12 months.

### **Application and shortlisting**

Your application, including your CV and on-line application responses, will initially be reviewed and assessed in the context of the work-related requirements (selection criteria) contained in the Job Description Form (JDF). Applicants who are not Australian or New Zealand citizens, or do not have Permanent Residency status within Australia, are not eligible to apply.



## **Employment Profile Assessment**

The Employment Profile Assessment (EPA) is an online assessment that consists of a series of short cognitive tests (ie, verbal, numerical and abstract reasoning), as well as a personality questionnaire designed to gather information about your behavioural and personality style in a work setting. More information on the EPA will be provided at a later date if your application is shortlisted.

## **Fitness test**

Applicants are required to successfully complete all components of the Department's Prison Officer Fitness Test. Further information about the fitness standards required is outlined in [Fitness Standards \(Prison Officers and Custodial Officers\)](#) and the job advertisement. It is important that you prepare for the fitness assessment well in advance, as a second opportunity may not be provided should you fail to meet the required standards.

## **Selection Panel Interview**

If you progress to the interview stage, you will meet with a panel of up to three Departmental staff members, which will include at least one Prison Officer. The interview panel will ask you a series of questions relevant to the role, designed to gather information about your skills, abilities and knowledge against the work-related requirements for Prison Officers, as listed in the Job Description Form (JDF). Further information will be provided to you, if your application progresses to this stage.

Some tips for preparing for your interview

- Be on time.
- Read the job description and be aware of the work-related requirements (Selection Criteria) for the job.
- Be familiar with the detail in your resume. You can take this with you to the interview to refer to, if it helps.
- Be prepared to provide specific examples from your current or past employment to illustrate how you have learned and demonstrated relevant skills.
- Try to communicate your responses in a clear and concise manner.
- Remember an interview is an exchange of information and you are welcome to ask questions.

## **Medical assessment**

At times, the duties of a Prison Officer can be physical, and may involve running, bending, lifting heavy objects and being able to navigate obstacles in tight spaces. Prison Officers may need to use self-defence and control/restraint techniques during a critical incident. The medical assessment is designed to assess your overall health status, and whether you have any medical conditions which may impede your ability to safely perform the duties of a Prison Officer.

Please note that whilst applicants are not expected to pay for their standard medical, any costs incurred from additional testing (eg, Spirometry / lung function test) or specialist reports are to be covered by the applicant and not the Department of Justice.

### **Psychological interview**

You may be invited to be interviewed by a registered psychologist during the selection process. Be prepared to answer questions about yourself including your health, work, family and social life, some of which may be more personal than you would expect in a normal job interview. Interviews may take up to one hour. It is recommended that you adhere to normal interview protocol including appropriate attire. If you are scheduled for a telephone interview, ensure that you are in a quiet and private area. Any recommendations from the interviewing psychologist will be considered by the Decision Panel at the end of the selection process, whereby a final determination on your suitability will be made (see section on Decision Panel).

### **Reference checks**

After interviews, the Department will start contacting referees from your current and/or former employers to verify your suitability for the role. It is recommended that you forewarn your nominated referees to ensure they are prepared to speak/report on your behalf.

### **Criminal History and Integrity Screening**

Corrective Services' employees are subject to Criminal History and Integrity Screening. This screening process may include the searching of both state and federal Government databases such as WA Police Records and the Department's Prisons Visitors Database, to identify any convictions or associations you may have that could compromise your employment within the Department. It can also include investigations into suspension from employment, past employment performance and disciplinary records, spent convictions and pending charges.

The best advice we can give you is to be honest in your disclosures when you are asked to complete the relevant screening and consent forms. The circumstances for all applicants are assessed on a case-by-case basis, and a previous criminal conviction or pending charge may not necessarily preclude you from being employed with the Department.

### **Decision Panel**

A Decision Panel is convened at the end of the selection process to make a final determination about your suitability for employment as a Prison Officer. The Decision Panel will make a holistic assessment of your application based on the available information at hand, including your written application, interviews, referee reports, psychological/medical assessments etc. The Decision Panel typically comprises of

various executive and operational stakeholders, human resources personnel, training staff and psychologists.

You will be notified in writing about the outcome of your application once the selection process is finalised. Applicants who are recommended at this stage will be included in the appointment pool.

## Appointment Pool

If you are successful and are recommended for inclusion in the appointment pool, you can be considered for entry level Prison Officer vacancies when and as they arise. It is important to note that **inclusion in the appointment pool does not guarantee you will be offered employment.**

If there are more suitable applicants in the pool than vacancies available at any one time, the Department reserves the right to make offers to any applicant from the Appointment Pool. Determining individual appointments will be based upon a range of factors:

- applicants' locality and preferences
- availability of vacancies
- gender / diversity balance as per the Department's Substantive Equality Policy
- assessment information, where applicable.

Applicants are obliged to notify the Department if an event occurs that they suspect may affect their suitability or eligibility for the position while in the Appointment Pool. For example, an applicant may subsequently obtain a criminal conviction or develop a long-term illness / injury while awaiting an offer of appointment. The Department reserves the right to reassess any applicant's suitability for the role (eg, medical, fitness, criminal history and integrity screening) whilst they are in the Appointment Pool, before making an offer of appointment.

## Entry Level Training Program and Probation

All new Prison Officers commence with an 11 - 12 week (paid) Entry Level Training Program (ELTP), which is the first component of a 9-month probationary period. During the ELTP, you will cover topics such as communication skills, the judicial system, welfare skills, cross-cultural awareness, addiction studies, writing skills, offender management, prisoner programs, self-defence, security and emergency procedures and communicable diseases.

Where possible, and depending on vacancy and applicant numbers, ELTPs may be held locally to cater for regional trainees. Where local training is not practicable, ELTPs will be held at the Corrective Services Academy in Perth, and any travel and accommodation costs for regional (local) employees will be paid for by the Department.

Upon successful completion of an ELTP, graduates will continue learning on the job as a probationary Prison Officer whilst also completing the CSC30115 Certificate III in Correctional Practice (Custodial), which is a nationally recognised qualification. During this probation period, you will be required to demonstrate the competent application of specific skills and knowledge within the prison environment, through various formal and informal assessments. After 9 months, probationary Prison Officers can be recommended for permanency if they receive a satisfactory performance appraisal from the Superintendent and through successful completion of the CSC30115 Certificate III in Correctional Practice (Custodial).

## **Recognition of Prior Service and Experience**

If you have relevant and recent custodial experience as a Prison Officer (or equivalent) in a custodial facility, then you can apply to have your prior service recognised which may increase your salary level once you complete the initial ELTP. At the time we make an offer of employment, we can assess the nature and extent of your previous service; training and qualifications, against the requirements for a Prison Officer with the WA Department of Justice (see the attached JDF).

If you have relevant and recent custodial experience in an adult custodial facility, please indicate this in your application.

## **Contact Us**

HR Recruitment  
Department of Justice

Email: [recruitment@justice.wa.gov.au](mailto:recruitment@justice.wa.gov.au)

Telephone: 1800 974 199