

Government of **Western Australia WA Country Health Service**

JOB DESCRIPTION FORM

Section 1 - POSITION IDENTIFICATION

| Goldfields | | Position No: | 613887 | | |
|------------------------------------|-------------------------|-----------------|------------------------------------|--|--|
| Division: Kalgoorlie Health Campus | | Title: | Administrative Officer | | |
| | | | | | |
| Branch: | Regional Renal Services | Classification: | HSO Level G3 | | |
| Section: Renal | | Award/Agreement | Health Salaried Officers Agreement | | |
| | | | | | |

Section 2 - POSITION RELATIONSHIPS

| Responsible To | Title: Classification: | Director of Nursing & Midwifery SRN Level 10 | | OTHER POSITIONS REPORTING DIRECTLY TO THIS POSITION: |
|-------------------|---------------------------|--|----------|--|
| 10 | B | ORIV EGVEL 10 | | |
| | Position No: | 613267 | | <u>Title</u> |
| | | ↑ | _ | 613883 – Clinical Nurse |
| Responsible | Title: | Clinical Nurse Consultant - Renal | | 613884 – Clinical Nurse |
| То | Classification: | SRN Level 4 | ← | 613890 – Aboriginal Health Worker Male |
| | Position No: | 613882 | | 613891 - Aboriginal Health Worker Female |
| | | ↑ | _ | 615250 – Aboriginal Liaison Officer |
| This | Title: | Administrative Officer | | |
| position | Classification: | HSO Level G3 | | |
| | Position No: | 613887 | | |
| | | ^ | - | |

| Positions under direct supervision: | | ← Other positions under co | ontrol: |
|-------------------------------------|-------|----------------------------|---------|
| Position No. | Title | Category | Number |
| | | | |
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Section 3 - KEY RESPONSIBILITIES

Provide secretarial services and administrative support to designated managers within the Regional Renal Management Team.

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The WA Country Health Service (WACHS) is the largest country health system in Australia and one of the biggest in the world, providing health services to over half a million people, including over 50,000 Aboriginal people, over a vast two and a half million square kilometres area.

WA Country Health Service hospitals handle almost as many births as the State's major maternity hospital – and 40% of the State's emergency presentations. The range of health services provided include acute inpatient and emergency care, population and public health, mental health, Aboriginal health, aged care and includes increasing number of services provided by telehealth video-conferencing.

Our dedicated and committed staff work hard to fulfil our vision of Healthier country communities through partnerships and innovation, to deliver health services that support the health and well-being of individuals and communities in rural and remote Western Australia.

OUR PURPOSE – What we are here to do

WACHS improves country people's health and well-being through access to quality services and by supporting people to look after their own health.

OUR STRATEGIC DIRECTIONS TO 2018

- 1. Improving health the experience of care
- 2. Valuing consumers, staff and partnerships
- 3. Governance, performance and sustainable services

OUR GUIDING PRINCIPLES

Consumers first in all we do Safe, high quality services and information at all times

Care closer to home where safe and viable. Evidence based services

Partnerships and collaboration

OUR VALUES

Community – making a difference through teamwork, cooperation, a 'can do' attitude and country hospitality.

Compassion – listening and caring with empathy, respect, courtesy and kindness.

Quality – creating a quality health care experience for every consumer, continual improvement, innovation and learning.

Integrity – accountability, honesty and professional, ethical conduct in all that we do.

Justice – valuing diversity, achieving health equality, cultural respect and a fair share for all.

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Section 4 – STATEMENT OF DUTIES

| Duty No. | Details | Freq. | % |
|----------|---|-------|----|
| 1.0 | SECRETARIAL | D | 50 |
| 1.1 | Provide a confidential secretarial support service to respective managers as directed. | | |
| 1.2 | Arrange appointments and maintain a diary of appointments and meetings for respective managers as directed. | | |
| 1.3 | Attend to telephone enquiries, screening calls as necessary. | | |
| 1.4 | Attend to all correspondence for respective managers as directed, drafting and preparing routine correspondence as required. | | |
| 2.0 | ADMINISTRATIVE | D | 40 |
| 2.1 | Develop and maintain the Administration central filing system. | | |
| 2.2 | Assist in the collection of research data. | | |
| 2.3 | Assist in the maintenance of the Regional Renal database. | | |
| 2.4 | Coordinate meetings including preparation of agendas, recording and distribution of minutes for the Executive, Management Team and General Staff and other meetings as required | | |
| 2.5 | Organise ad-hoc meetings and forums as required. | | |
| 2.6 | Arrange travel bookings for Health Service staff. | | |
| 2.7 | Maintain the Stores Imprest for the Administration area. | | |
| 2.8 | Undertake other administration tasks as directed. | | |
| 3.0 | OTHER | 0 | 10 |
| 3.1 | To ensure continuity of service, the incumbent may be required to provide cover for other administrative officers for short periods of time e.g. lunchbreaks, as necessary. | | |
| 3.2 | Undertake special projects as directed. | | |
| 3.3 | Undertake other duties as directed. | | |
| | The occupant of this position will be expected to comply with and demonstrate a positive commitment to the WACHS values and the highest achievement in demonstrating positive commitment to Equal Employment Opportunity, Occupational Safety & Health, Public Sector Standards, Code of Conduct, Code of Ethics, Quality Improvement, Performance Management, Customer Focus, Disability Services Act and Confidentiality throughout the course of their duties. | | |

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Section 5 - SELECTION CRITERIA

ESSENTIAL

- 1. Demonstrated experience in providing executive support to senior management with proven ability to maintain strict confidentiality.
- 2. Well developed interpersonal and communication skills (written and verbal), with the ability to liaise effectively with people across all organisational levels.
- 3. Well developed planning and organisational skills and the ability to work with minimum supervision.
- 4. Excellent word processing skills and experience with computer based systems.
- 5. Demonstrated ability in minute taking and recording at executive level.
- 6. Ability to work effectively in team environment.
- 7. Understanding and respect for the needs of Aboriginal culture in providing effective health service delivery to Aboriginal people.

DESIRABLE

- 1. Previous administration experience in a health service environment
- 2. Possession of, or progress towards, relevant educational or business qualifications
- 3. Knowledge of current legislative obligations for Equal Opportunity, Disability Services and Occupational Safety and Health, and how these impact on employment and service delivery.

Section 6 - APPOINTMENT FACTORS

| Location | Kalgoorlie | Accommodation | As determined by the WA Country Health Service policy | |
|--|---|---|---|--|
| | | | | |
| Allowances/ Appointment Conditions | Provision of the Successful Cr Successful Pr Successful W Allowances | Successful Criminal Record Screening clearance Successful Pre-Employment Health Assessment Successful WA Health Integrity Check | | |
| Specialised equipment operated Microsoft W | | Microsoft Word, | Excel, PowerPoint | |

Section 7 - CERTIFICATION

| The details contained in this document are a | n accurate statement of the duties. | , responsibilities and other | requirements of the |
|--|-------------------------------------|------------------------------|---------------------|
| position. | | | |

| Signature and Date:/ Director Nursing & Midwifery | · · · · · · · · · · · · · · · · · · · | Signature and Date:// Regional Director | | |
|---|--|--|------------------|--|
| As occupant of the position I have noted to document. | ne statement of duties, responsibilities a | nd other requirements as | detailed in this | |
| Name | Signature | Date Appointed | Date Signed | |
| | | | | |
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