



Tester, System Support Officer and Tester/System Support Officer Questionnaire

Please answer the 3 questions in this document and upload your finished final document as part of your online application. Amended versions of this document will not be accepted.

1. Please provide an example where you provided assistance or training to someone. Please describe the situation, what you were required to achieve, what actions you took and what the outcome was (Please provide your response using the STAR method (Situation, Task, Action and Result)).

Please see over the page for additional questions.



2. Please provide an example where you identified an issue in a business process and what steps you took to resolve the issue. Please describe the situation, what you were required to achieve, what actions you took and what the outcome was (Please provide your response using the STAR method (Situation, Task, Action and Result)).

Please see over the page for additional questions.

