

Government of Western Australia WA Country Health Service

JOB DESCRIPTION FORM

Section 1 - POSITION IDENTIFICATION

W	WA Country Health Service		615138
Division:	South West	Title:	Deputy Director Medical Services
Branch:	Coastal	Classification:	MP Year 1-9
Section:	Medical Services	Award/Agreement	Medical Practitioners Agreement

Section 2 - POSITION RELATIONSHIPS

Classification:

Position No:

Responsible	Title:	South West Regional Director	OTHER POSITIONS REPORTING DIRECTLY TO
То	Classification:	HSO Class 2	THIS POSITION:
	Position No:	613069	<u>Title</u>
·		↑	Coordinator of Nursing and Midwifery District Manager Leeuwin
Responsible	Title:	Operations Manager Coastal	Business Manager
То	Classification:	HSO Level G-11	Support Services Coordinator Administrative Assistant
	Position No:	613630	
ı		↑	J
This	Title:	Deputy Director Medical Services	Director Medical Services Position No: 612997
position	61 151 11	11D.V	MP Vear 1-0

Positions under direct supervision: ← Other positions under control: Position No. Title Category Number Deputy Heads of Departments All Medical Practitioners including: Director Emergency Medicine Senior Medical Practitioners; Margaret River Senior Medical Medical Practitioners (General Practitioner Practitioners, Locum, contracted, Specialist Consultants sessional, salaried) Administration Assistant - Medical

MP Year 1-9

615138

Section 3 - KEY RESPONSIBILITIES

Provide day to day operational management of medical services at Busselton Hospital and medical leadership for Coastal Hospitals to ensure safe clinical service delivery.

Ensure and support Medical Clinical Governance at the Coastal Hospitals and participates in and leads continuous quality improvement within the Hospitals.

Provide support to the Director Medical Services in implementing WACHS South West strategic directions and ensuring WACHS South West regional health network performance.

Establish and maintain collaborative and functional relationships with Contracted Clinical Service providers to ensure seamless timely clinical care delivery.

WA Country Health Service South West

11 August 2017

REGISTERED

Page 1 of 5

Effective date of document 11/08/2017

MP Year 1-9

Responsible to the Director Medical Services for

professional responsibility, clinical governance and clinical practice improvement.

TITLE	Deputy Director Medical Services	POSITION NO	615138
		CLASSIFICATION	MP Year 1-9



The WA Country Health Service (WACHS) is the largest country health system in Australia and one of the biggest in the world, providing health services to approximately half a million people, including 45,000 Aboriginal people, over a vast two and a half million square kilometres area.

WA Country Health Service hospitals handle as many births as the State's major maternity hospital – and as many emergency presentations as Perth metropolitan hospitals combined. The range of health services provided cover population health, mental health, Aboriginal health and aged care.

Our dedicated and committed staff work hard to fulfil our purpose *Working together for a healthier country WA*, to deliver health services that support the health and well-being of individuals and communities in rural and remote Western Australia.

OUR PURPOSE

To improve, promote and protect the health of country Western Australians.

WHAT WE STAND FOR

Quality health services for all.

Improving the health of Aboriginal people and those most in need.

A fair share for country health.

Supporting our team - workforce excellence and stability.

OUR VALUES

Community – making a difference through teamwork, generosity and country hospitality.

Compassion – listening and caring with empathy and dignity.

Quality – creating a quality health care experience for every consumer.

Integrity – accountability, honesty and professional, ethical conduct in all that we do.

Justice – valuing diversity with a fair share for all.

WA Country Health Service South West

11 August 2017

REGISTERED

TITLE	Deputy Director Medical Services	POSITION NO	615138
		CLASSIFICATION	MP Year 1-9

Section 4 – STATEMENT OF DUTIES

Duty No.	Details	Freq.	%
	Line management of the DDMS is to the Operations Manager Coastal. Professional responsibility rests with the Director Medical Services – South West (DMS). The DMS and the Operations Manager will jointly undertake performance management of the Deputy Director Medical Services.	·	
1.0 1.1	LEADERSHIP Participate as a member of the SW Coastal Executive Team and attend meetings as scheduled.		
1.2	Ensure the delivery of medical services within allocated resources, activity targets and key performance indicators.		
1.3	Responsible to the DMS for the recruitment, selection, deployment, orientation, training and development and performance of all Coastal Hospitals medical staff.		
1.4	Advise on Medical Service Agreements and Industrial Agreements in consultation with the DMS and the Medical Workforce Consultant.		
1.5	Actively participate in developing and monitoring clinical governance, reviewing and evaluating the quality and timeliness of clinical services at Coastal Hospitals.		
1.6	Monitor the development, implementation and performance of health policies in the coastal district as they relate to the standard of clinical governance in medical services.		
1.7	Responsible for ensuring the timely preparation of professional reports, reviews and other investigations to the DMS.		
1.8	Administer and participates in the Medical Advisory committee at Coastal Hospitals in conjunction with the Chairman with a particular focus on clinical governance.		
1.9	Work with regional Sub-Acute, Aged Care, Mental Health, Population Health services and other health agencies to ensure integrated and cohesive services occur across region.		
1.10	Develop and maintain effective relationships with peers and colleagues and foster a culture of clinical collaboration, multidisciplinary engagement and clinical trust.		
1.11	Lead and participate in region wide initiatives around clinical governance at the direction of the DMS.		
1.12	Deputise for the Director of Medical Services – South West as appropriate.		
2.0 2.1	HEALTH POLICY Provide advice to the Coastal District Executive Team on the planning and provision of appropriate services.		
2.2	Assist the DMS on specific health issues pertinent to improved health outcomes for the South West community.		
3.0 3.1	PLANNING AND EVALUATION Participate in the planning and development of clinical services within the coastal district region.		
3.2	Coordinate the development of submissions for available special purpose funding for clinical medical services in conjunction with the DMS, Operations Manager and Regional Director.		
WAC	Country Health Service South West		

11 August 2017

REGISTERED

TITLE	Deputy Director Medical Services	POSITION NO	615138
		CLASSIFICATION	MP Year 1-9

Section 4 – STATEMENT OF DUTIES

Duty No.	Details	Freq.	%
4.0 4.1	QUALITY AND RISK Leads adverse incident monitoring and investigation, root cause analyses of sentinel and adverse events as required by DMA/RD/Operations Manager.		
4.2	Advise on medico-legal cases for coastal district hospitals and provides reports as required.		
4.3	Participate in consumer engagement activities as well as responding to consumer feedback regarding clinical services including investigation and response to complaints relating to medical services.		
5.0 5.1	MEDICAL WORKFORCE Responsible to the DMS for the appropriate management coordination and deployment of medical services and resources within coastal district including rostering of the on call medical service.		
5.2	Direct and manage Medical Administration staff in the management of visiting medical staff in the coastal district.		
5.3	Ensure systems are implemented for ongoing monitoring of evidenced based clinical practice and supervision.		
5.4	Advise and participate in consultation with the DMS and Operations Manager on medical resources and strategies to recruit and deploy medical officers within the district.		
6.0 6.1	CLINICAL CARE Ensure that plans are in place for functioning of a Disaster Preparedness team systems and processes including pandemic planning and external disasters relating to the coastal district.		
6.2	Lead the ongoing development of the internal Coastal Hospitals emergency management responses including Code Blue responses.		
6.3	Ensure that clinical services are provided in a manner sensitive to and appropriate for people of Aboriginal and other cultural backgrounds.		
7.0 7.1	EDUCATION Assist with the educational needs of medical staff in the coastal district and in the region as per WACHS strategies, priorities and programs as required.		
7.2	Coordinate (where relevant) onsite teaching services for medical officers, medical students and other health workers as appropriate.		
8.0 8.1	OTHER Other duties as directed by the Operations Manager Coastal or DMS South West.		
	The occupant of this position will be expected to comply with and demonstrate a positive commitment to the WACHS values and the highest achievement in demonstrating positive commitment to Equal Employment Opportunity, Occupational Safety & Health, Public Sector Standards, Code of Conduct, Code of Ethics, Quality Improvement, Performance Management, Customer Focus, Disability Services Act and Confidentiality throughout the course of their duties.		

WA Country Health Service South West

11 August 2017

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Section 5 - SELECTION CRITERIA

ESSENTIAL

- 1. Eligible for registration by the Medical Board of Australia.
- 2. Recognised clinical experience and/or postgraduate qualifications commensurate with clinical duties and medical administration role.
- 3. Considerable experience in a senior management role in the health sector, preferably in a hospital environment.
- 4. Demonstrated excellent interpersonal, verbal and written skills.
- 5. Demonstrated excellent strategic management and planning skills.
- 6. Demonstrated experience in the application of continuous quality improvement principles including managing change and the implementation and evaluation of integrated clinical governance strategies.
- 7. Current knowledge of legislative obligations for Equal Employment Opportunity, Disability Services and Occupational Safety and Health, Act, Freedom of Information and how these impact on employment and service delivery.
- 8. Current C or C-A class drivers licence.

DESIRABLE

- 1. Postgraduate qualifications in health administration eg. FRACMA, FAFPHM, MBA, MHA, or progress towards their attainment.
- 2. Experience in liaising with private Visiting Medical Practitioners (VMPs) and government and non-government agencies.

Section 6 - APPOINTMENT FACTORS

Location	Busselton	Accommodation	As determined by the WA Country Health Service Policy	
Allowances/ Appointment Conditions	commenceCompletionSuccessfulSuccessful	f registration by the Ment. of a 100 point identi Criminal Record Scr	eening clearance. Ith Screening clearance.	
Specialised equipment operated				

Section 7 - CERTIFICATION

The details contained in this document are an accurate statement of the duties, responsibilities and other requirements of the position.

Signature and Date: Executive Services		Signature and Date:/// Chief Executive Officer
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As occupant of the position I have noted the statement of duties, responsibilities and other requirements as detailed in this document.

Name	Signature	Date Appointed	Date Signed
WA Country Health Service			

South West

11 August 2017

REGISTERED

Page 5 of 5

Effective date of document 11/08/2017