

JOB DESCRIPTION FORM

FORM 092 05/07

SECTION 1 – POSITION IDENTIFICATION

Position number: Generic

Title: Residential Care Worker

Classification: Level 2

Directorate: Country Services

Division: Therapeutic Care Services **Section:** Residential Care Services

Award/Agreement: Public Service Award 1992; relevant Public Service and Government Officers

General Agreement

Location of position: Various Metropolitan locations

SECTION 2 - REPORTING RELATIONSHIPS

POSITION TITLE	CLASSIFICATION	
Assistant Director	Specified Calling Level 4	

Department for Child Protection and Family Support

REGISTERED COPY August 2016

Reports to	
Manager / Senior Manager	Level 6 /
	Specified Calling Level 3
Reports to	
This position	Level 2

POSITIONS UNDER DIRECT SUPERVISION:

Title	Classification

SECTION 3 - DEPARTMENT VALUES

ſ	•	We value respect	•	We value teamwork
	•	We value openness	•	We value responsiveness

SECTION 4 - STATEMENT OF RESPONSIBILITIES

The **Residential Care Worker** is responsible for:

- Working as a member of a team to achieve best outcomes for children and young people.
- Providing group and individual therapeutic residential care to children and young people.
- Assisting in planning, developing and implementing activities for children and young people.

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SECTION 5 - KEY RESPONSIBILITIES

No Key Responsibility Area and Related Duties

1. Work with children and young people

- As a flexible and reliable team member, provides therapeutic residential care to groups and individual children and young people within the Department for Child Protection and Family Support Therapeutic Care Services Framework.
- Creates and maintains a safe and caring environment for children and young people, including taking physical control when necessary, according to specified standards.
- Plans, coordinates and participates in daily life and recreactional activities with children and young people to promote positive growth and development.
- Works therapeutically with children and young people who at times display challenging behaviour, in a way that is consistent with a team approach.
- Contributes to the daily routine and activities of children and young people and provides a high level of care, engagement and supervison (inclusive of supervising around swimming pools etc where applicable)
- Follows up on outstanding tasks and contributes toward identified outcomes for children and young people.
- Provides accurate written case notes and recording of activities and critical incidents to assist with the record keeping and meet statutory requirements.

2. Other duties

- Liaises with Department, government and non-government agencies and family members when appropriate or required.
- Performs administrative duties including data entry and provides written, verbal and computer reports.
- Undertakes and organises housekeeping and maintenance to ensure a positive and safe physical environment.
- Participates in training, performance management and staff development programs.
- Performs other duties as directed.
- Participates in Emergency Management and Response duties as required.

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SECTION 6 - WORK RELATED REQUIREMENTS

ESSENTIAL

- 1. Understanding of therapeutic residential group home care of traumatised children and young people from Aboriginal and other culturally and linguistically diverse groups.
- 2. Demonstrated knowledge of engaging with children and young people in life skills and recreational activities, and commitment to promoting positive self-worth and development.
- 3. Ability to work therapeutically as a team member, to reflect on practice and evidence resillience.
- 4. Certificate III and Certificate IV in Community Services (Protective/Residential Care) or approved equivalent OR equivalent experience in working with or caring for troubled children and young people who have experienced trauma.

SECTION 7 - ESSENTIAL EMPLOYMENT REQUIREMENTS

The occupant of this position will require the following prior to appointment:

- Current 'C or A' class driver's licence
- Current Senior First Aid Certificate
- Satisfactory Criminal Record and Departmental Checks
- · Working with Children Check
- Assessed medical fitness to undertake the duties of the position as required by the district
- · Willingness to commit to shift work, including weekends and Public Holidays

SECTION 8 - CERTIFICATION

DELEGATED AUTHORITY:

(Director or above)

The details contained in this document are an accurate statement of the duties, responsibilities and other requirements of the position.

SIGNATURE:		
NAME:		
POSITION TITLE:		
DATE:		