

# BEHAVIOURS

## COMMUNITY

### Showing respect and taking responsibility

#### We will:

- » be open and honest in all actions and interactions
- » encourage multi directional communication and consultation
- » understand and apply the Public Sector Standards and Code of Ethics
  - personal integrity
  - relationships with others
  - accountability

## EXCELLENCE

### Excellence in everything we do and excellent people to do it

#### We will:

- » provide strong leadership through
  - open communication and sharing of information
  - embracing challenges and opportunities
  - accepting and managing risk
  - taking responsibility for decisions and outcomes
- » display commitment to customers through
  - building and maintaining relationships
  - developing and delivering best practice, quality, professional services and products
- » develop business directions in consultation with all stakeholders, well communicated and accessible to all
- » ensure openness, accountability and transparency underlie all communications, decisions and actions

## CREATIVITY

### Creativity in what we do and how we do it

#### We will:

- » create opportunities to encourage flexible, innovative and collaborative ideas, products and work practices
- » identify and be responsive to the changing needs of customers, stakeholders and staff
- » seek out opportunities to provide solutions for the future
- » adapt our working style to achieve results

## GROWTH & LEARNING

### Growing our business and our people

#### We will:

- » encourage learning and ongoing development of knowledge, skills and experience
- » encourage personal growth and positive behaviours through performance assessment and constructive feedback at individual, team and corporate level
- » build on the strengths of teams and their members and empower them with responsibility and authority
- » keep abreast of latest industry trends and apply and share them appropriately to meet business needs

## CELEBRATION

### Celebration and recognition of what we do, how we do it and our people who do it

#### We will:

- » take pride in what we do and our achievements
- » foster an environment where fun is combined with achieving results
- » value all employees for their experience, skills and professionalism
- » celebrate contributions and achievements of individuals, teams, organisation and business partners

## SUSTAINABILITY

### Contributing to a sustainable environment and providing a sustaining environment for our people

#### We will:

- » create a secure yet flexible working environment that provides choices for work and life balance
- » provide a work environment which is friendly, safe, discrimination free and self-determining
- » ensure the areas of economic, social and environmental sustainability are considered in decision making
- » design and develop processes and procedures to ensure quality assurance and to maintain the integrity of our systems



# Code of Conduct

## CHIEF EXECUTIVE'S MESSAGE

Landgate's (Western Australian Land Information Authority) Code of Conduct sets out the values that staff have decided are fundamentally important to the way we work and operate.

These values should apply to everything we do, from how we behave individually, to how we interact with customers and colleagues.

A commitment to the Code of Conduct supports our integrative 'one business' approach and it is important for us to continue to work as a strong team and follow the Code in the workplace everyday.

I encourage all staff to familiarise themselves with the values and the associated behaviours set out in the Code of Conduct.



Mike Bradford  
CHIEF EXECUTIVE

The Public Sector Management Act (PSMA) along with the Public Sector Code of Ethics prescribes the minimum standards of conduct and integrity for Western Australian Public Sector employees. We have developed our Code of Conduct as part of our commitment to complying with these requirements.

Any Landgate employee who has been found to contravene the Code of Conduct, the Public Sector Code of Ethics or the PSMA commits a breach of discipline and may be subject to disciplinary measures. Further information on the Public Sector Code of Ethics can be found at [www.opssc.wa.gov.au](http://www.opssc.wa.gov.au). Details of relevant legislation, government circulars, guidelines and procedures as well as Landgate's policies and guidelines can be found at [www.landgate.wa.gov.au](http://www.landgate.wa.gov.au)

## VALUES

### Excellence

Excellence in everything we do and excellent people to do it.

### Creativity

Creativity in what we do and how we do it.

### Celebration

Celebration and recognition of what we do, how we do it and our people who do it.

### Growth and Learning

Growing our business and our people.

### Sustainability

Contributing to a sustainable environment and providing a sustaining environment for our people.

### COMMUNITY

Showing respect and taking responsibility

Working Together

Ethical Conduct

Communication

Openness

Integrity

Respect

Honesty

Equity

