



## Web Map Services Officer

<b>Position No:</b>	00024817
<b>Classification</b>	Level 4
<b>Division:</b>	Strategy and Engagement
<b>Directorate:</b>	Information Access
<b>Reports to:</b>	Web Mapping Team Leader, 00024742, Level 6
<b>Direct reports:</b>	0
<b>Leadership Context:</b>	Personal Leadership

### Position Overview

The Web Map Services Officer is responsible for the support and maintenance of geospatial web enabled products and services. This includes assisting in developing and maintaining corporate web mapping applications, portals and web services to support the Department of Planning, Lands and Heritage (DPLH)/Western Australian Planning Commission (WAPC) work program, ensuring delivery of data to internal and external stakeholders within the corporate geospatial environment.

The Web Map Services Officer will assist in providing subject matter technical expertise to the team, enabling informed decision-making processes based on effective use of geospatial data and understanding of risk.

### Responsibilities

- Prioritise the delivery of the Web Map Administration work program supporting the DPLH/WAPC Planning work program in line with strategic priorities/goals.
- Assist the subject matter technical expert in providing advice for the development, governance and delivery of Web Based mapping services for internal and external map viewers.
- Undertake a range of work program activities, including Geographic Information System (GIS) and information access product development, self-service and automated reports within the corporate geospatial system environments for departmental access.
- Assist in customized development using any of the following: Python, JavaScript, HTML, Arcade.
- Liaise with Department staff, WALIS Agencies, geospatial industry groups, stakeholders & customers on geospatial related matters to achieve results.
- Ensure that professional and technical standards including procedural documentation are maintained.
- Assist in the training and mentoring of team members and departmental staff.
- Perform other duties as directed.
- Demonstrate professional and ethical workplace behaviours in alignment with the Department's Code of Conduct and Values. This includes ensuring work practices and behaviours foster an

equitable, diverse, and inclusive work environment and support a safe and healthy workplace in accordance with Work Health and Safety legislation.

## Essential Requirements

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- Experience and knowledge of Geographic Information System (GIS) in web mapping applications, preferably within Esri ArcGIS Enterprise and/or Geocortex/VertiGIS Studio in a team environment.
- Demonstrated problem-solving and critical thinking skills within a GIS environment.
- High level written and communication skills, with the ability to produce procedural documentation.
- Demonstrate the behaviours within the leadership context as outlined below.

## Desirable Requirements

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- This position does not have any desirable requirements.

## Special Requirements

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- This position does not have any special requirements.

## Mandatory Pre Employment Requirements

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- All positions within the Department require the occupant to have a Nationally Coordinated Criminal History Check (NCCHC) conducted with a satisfactory outcome.
- A pre-employment Conflict of Interest will be completed and assessed prior to appointment.

## Workplace Behaviours and Expectations

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The Department's [Code of Conduct](#) sets out the professional behaviours that we expect of our employees and consistent with our departmental values.

The [Public Sector Commission's Leadership Expectations](#) provide a clear understanding of expected leadership behaviours and associated mindsets for all public sector employees. The expected behaviours (see below) should be demonstrated in the context of [Personal Leadership](#) for this position.

<b>Lead collectively</b>	Seek and build key relationships, work together and focus on the greater good
<b>Think through complexity</b>	Think critically, work with ambiguity and uncertainty, assess solutions and impacts, and take calculated risks
<b>Dynamically sense the environment</b>	Be in tune with the political, social and environmental trends that impact the work, understand and recognise the needs of others and leverage relationships for desired outcomes.
<b>Deliver on high leverage areas</b>	Identify priorities, pursue objectives with tenacity and display resilience in the face of challenges.
<b>Build capability</b>	Proactively develop others, share learning to promote efficiency and effectiveness, and champion diversity and inclusion
<b>Embody the spirit of public service</b>	Display empathy, compassion, humility and integrity, and a genuine passion for the work, demonstrate a responsibility to Western Australians, and work in the interests of the public good
<b>Lead adaptively</b>	Continuously seek to understand personal strengths and areas for improvement, be adaptive to change and adjust leadership style in different contexts

Further information can be obtained from looking at the [behaviour descriptors](#).

## Our Vision and Values

**To respect the past, to create opportunities today and to plan for the future.**

Our values shape our attitude and actions, guiding us both personally and professionally.

<b>Respect</b>	We respect that our work is personal to our stakeholders and that every piece of land and site has a story.
<b>Collaboration</b>	We engage and collaborate to build prosperous places and connected communities.
<b>Integrity</b>	Our ethics and integrity guide our actions with every piece of land, site and opportunity to enable us to deliver great outcomes for Western Australia.
<b>Innovation</b>	We enable innovation, implementing innovative approaches to the way we work to create value for our stakeholders.
<b>Professionalism</b>	Our professionalism empowers us to use our specialised knowledge and skills to deliver our work to the highest standards.
<b>Accountability</b>	We work in the interest of the public and take responsibility for our actions and decisions.

### Acknowledgement of Country

*The Department of Planning, Lands and Heritage acknowledges the Aboriginal people as the traditional custodians of Western Australia. We pay our respects to the Ancestors and Elders, both past and present, and the ongoing connection between people, land, waters, and community. We acknowledge those who continue to share knowledge, their traditions and culture to support our journey for reconciliation. In particular, we recognise land and cultural heritage as places that hold great significance for Aboriginal people.*

<b>Registration Date</b>	18 March 2026	<b>Registering Officer</b>	Susan Berkin <i>Susan Berkin</i>
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