



Administrative Assistant

Education Regional Office

Position number	00031203
Agreement	Department of Education (School Support Officers) CSA Agreement 2022 or as replaced
Classification	Level 2
Reports to	Coordinator Regional Operations (Level 7)
Direct reports	Nil

Context

Education regional offices provide information on local public school options, special programs and services such as school psychology, behaviour centres, home education and reporting students not attending school.

Visit education.wa.edu.au to find out more information about the Department of Education.

Key responsibilities

- Provide administrative assistance to the Regional Office, including the preparation and delivery of correspondence, preparation and distribution of agendas and minutes of meetings and follow up on actions.
- Maintain an effective correspondence filing system for corporate information and records relating to projects, initiatives, committees and other branch activities.
- Process incoming and outgoing correspondence, actions routine and less complex matters by undertaking research, drafting responses and preparing basic reports.
- Manage incoming telephone calls, visitor enquiries, diary appointments and meetings, as necessary.
- Assist with travel arrangements, including preparing travel documents, booking flights and accommodation.
- Manage the assets register and ensures adequate office supplies are available.
- Assist with the preparation of the budget, payment of accounts, credit card reconciliation, monitoring of expenditure and preparation of reports.

Selection criteria

1. Demonstrated well developed knowledge and experience in administrative and clerical functions.
2. Demonstrated well developed keyboarding and computer skills including a working knowledge of databases, spreadsheets and word processing.

3. Demonstrated organisational skills with the ability to use initiative and work independently and as part of a team.
4. Demonstrated well developed verbal communication skills with the ability to liaise effectively with officers at all levels.
5. Demonstrated knowledge of and experience in account payments and monitoring expenditure for a work unit.

Eligibility and training requirements

Employees will be required to:

- consent to a Nationally Coordinated Criminal History Check and obtain a current Screening Clearance Number issued by the Department of Education's Screening Unit prior to commencement of employment
- obtain or hold a current Working with Children Check as determined by the Director of Education
- complete the Department's induction program within 3 months of commencement
- complete any training specific to this role required by Departmental policy
- complete the Department's training in Accountable and Ethical Decision-Making within 6 months of appointment and every 3 years thereafter
- complete the Department's Aboriginal and Torres Strait Islander cultural awareness online course within 3 months of commencement.

Certification

The details contained in this document are an accurate statement of the responsibilities and other requirements of the position.

ENDORSED

Date 8 February 2024
Reference D24/0077697