



Insurance Commission of Western Australia

Title	Strategic Delivery Manager	Classification	Level 8
Number	Generic	Group	Corporate Support
Reports to	Head of Data Strategy	Division	Transformation Management Office
Supervises	5	Branch	Enterprise Data Governance

Commission Overview

The Insurance Commission of Western Australia (Insurance Commission) is a Government Trading Enterprise that provides motor injury insurance to Western Australian motorists and manages the self-insurance arrangements of the Western Australian Government through its Government Insurance division. The Insurance Commission also invests and manages funds to meet insurance liabilities, and advises Government on insurance.

Our Values

We are committed to a high performance culture which values accountability, professional integrity and respect.

Business Unit Overview

The Transformation business unit provides strategic leadership in organisational transformation and associated change management initiatives, and data strategy.

Position Overview

Responsible for leading the EDO's Strategic Delivery function, accountable for leading the business-facing change, adoption and capability uplift required to implement the Data Strategy and the transformation initiatives, ensuring that new data capabilities, governance arrangements and ways of working are understood, adopted and sustained across the organisation. The role leads the EDO Strategic Delivery team to translate the Data Strategy into practical, adoptable outcomes, coordinating delivery activity only insofar as it enables successful change, capability uplift and transformation outcomes. The position acts as the primary interface between business leadership and data transformation, ensuring delivery is shaped by business need and focused on measurable organisational benefit with high level delivery and project governance.

Position Responsibilities

Data Strategy Implementation & Enablement

- Lead the implementation of the Data Strategy, including mobilisation, sequencing and oversight of Horizon 0 and Horizon 1 activities.
- Translate strategic objectives into clear, actionable and adoptable business outcomes.
- Ensure initiatives support sustainable organisational capability uplift, not only technical delivery.

Change Leadership & Adoption

- Lead enterprise-level change, working with the transformation change function., Lead adoption planning for data, analytics and governance initiatives, ensuring impacts are understood and actively managed.
- Drive adoption of new data governance practices, platforms and standards through structured engagement, communications and readiness activities.
- Partner with executives and senior leaders to reinforce expectations and drive accountability for transformation outcomes.

Business Engagement & Capability Uplift

- Provide strategic client engagement with business leaders to shape demand, prioritise outcomes and align delivery with operational and strategic needs.
- Lead enterprise training initiatives, data literacy uplift and communities of practice to embed new data capabilities and ways of working.
- Embed understanding of data as a strategic asset, including roles, responsibilities and decision rights defined in the Data Strategy.

Delivery Oversight (Enabling Function)

- Lead and manage the EDO delivery team (Project Managers, Business Analysts, Process Analysts and Project Coordinators) to support coordinated implementation of change initiatives.
- Provide oversight and assurance of major data and transformation initiatives, ensuring delivery approaches support adoption, capability uplift and business readiness.
- Coordinate cross-initiative dependencies, sequencing and prioritisation where required to reduce change fatigue and maximise adoption.

Architecture & Transformation Alignment

- Ensure Data Strategy implementation is aligned with Enterprise Architecture and transformation guardrails
- Support platform upgrade planning and transition readiness from a business impact and adoption perspective.

- Monitor and report on progress against the Data Strategy's measurable objectives, including adoption, capability uplift, risk reduction and business outcomes.

Divisional Responsibilities

- Promote a consistent, business-led approach to data change and transformation across the organisation.
 - Strengthen collaboration between business units, EDO, IT, risk and governance functions.
 - Contribute to continuous improvement of change, delivery and capability uplift practices.
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Corporate Responsibilities

- Exhibits accountability, professional integrity and respect consistent with the Insurance Commission's Values and Code of Conduct, and the public sector Code of Ethics.
 - Ensures all correspondence is to a professional standard consistent with the style guide.
 - Performs other duties as directed.
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Work Related Requirements

Capability to:

1. Lead enterprise-wide change and capability uplift, with strong strategic thinking skills and the ability to translate complex data and transformation strategies into practical, adoptable business outcomes.
 2. Enable successful delivery of transformation or data-related initiatives, with the capability to manage multidisciplinary teams and ensure organisational outcomes are realised and sustained.
 3. Highly developed stakeholder engagement and influencing skills, with the ability to work collaboratively across business areas, ICT, risk, governance and executive levels to drive alignment and adoption.
 4. Convey complex information clearly, facilitate understanding, and influence decision-making at senior levels through well-structured communication and engagement
 5. Lead, coach and develop multidisciplinary teams responsible for change, analysis and project coordination, fostering a high-performance, collaborative and accountable team culture.
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Pre-employment requirements

- A satisfactory National Police Clearance no more than six months old
- 100 point identity check

- Satisfactory evidence of Australian residency status or the right to work in Australia
 - Satisfactory evidence of essential qualifications or Professional Memberships (where applicable)
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Award/Agreement

Government Officers (Insurance Commission of Western Australia) Award 1987

Government Officers (Insurance Commission of Western Australia) General Agreement 2024

Certification

Approved by the delegated authority and registered on:

12 March 2026