



Position Description

Position Title:	Senior Human Resources Consultant	Classification Level:	6
Position Number:	Generic	Reports to:	Manager Workforce Services L7
Directorate:	Service and Invest	Supervises:	1-2 FTE
Branch/Section:	People and Culture / Workforce Services	Location:	Perth Metropolitan Area

Our Values

Empathy

We listen and understand all perspectives and are fair, authentic and compassionate

Clarity

We are clear on our purpose and role, and how we develop, inspire and improve

Accountability

We act with integrity and courage, embracing our collective responsibility and honouring our commitments

Respect

We treat everyone with dignity, recognise contributions, foster collaboration and value diversity

Role Summary

The Senior Human Resources Consultant supports the Manager Workforce Services in developing and implementing values-based HR practices to deliver contemporary HR services to the business. The role manages business partnerships across the Department of Housing and Works (DHW) and works creatively within public sector frameworks to deliver business outcomes and reinforce DHW's values and culture. The ability to work in a constantly changing environment and adopt innovative HR practices to manage the high workload associated with a large and complex workforce is essential.

Responsibilities

- Consistently deliver values-based recruitment and selection, performance and underperformance management, and complex employee relations management, to support and strengthen the organisational culture for business partners.
- Contribute to the development of innovative strategies and policies to support the organisation's operations and culture.
- Identify opportunities to address real world HR situations to deliver outcomes for the business aligned with public sector frameworks.
- Analyse HR issues and trends internally and sector wide to contribute to the identification and development of strategies to influence organisational culture.
- Proactively support change management projects to ensure accountability and strategic alignment.
- Liaise externally to DHW to support reform initiatives relevant to workforce legislation and sector wide strategies.



- Support HR reporting and analysis as required to meet statutory obligations and support strategic decision making and continuous improvement.
- Operate within the DHW's governance framework, policies and procedures and ensure effective transparency and accountability across DHW activity.
- Demonstrate the values in all interactions to contribute towards a values-led organisational culture.
- Demonstrate the expected leadership behaviours and mindsets in the context of Personal Leadership.
- Perform other duties as required.

Essential Requirements

- Well-developed conceptual and analytical skills to practically apply strategies designed to develop and implement values based HR practices that align with public sector frameworks, strengthen the culture and meet business needs.
- Highly developed communication, interpersonal and negotiation skills with ability to liaise and deliver a customer-centric service.

Desirable Requirements

- Relevant tertiary qualifications.

Leadership Context

We believe all our people are leaders. We consider leadership to be critical to the success of the Department and the public sector and, to support this, we have adopted **Leadership Expectations**. This role operates in the **Personal Leadership** context. It is essential that you demonstrate the expected behaviours in the context of the role (additional detail provided in separate attachment).

- **Lead collectively:** Seek and build key relationships, work together, and focus on the greater good.
- **Think through complexity:** Think critically, work with ambiguity and uncertainty, assess solutions and impacts, and take calculated risks.
- **Dynamically sense the environment:** Be in tune with the political, social, and environmental trends that impact the work; understand and recognise the needs of others and leverage relationships for desired outcomes.
- **Deliver on high leverage areas:** Identify priorities, pursue objectives with tenacity and display resilience in the face of challenges.
- **Build capability:** Proactively develop others; share learning to promote efficiency and effectiveness; and champion diversity and inclusion.
- **Embody the spirit of Public Service:** Display empathy, compassion, humility and integrity, and a genuine passion for the work; demonstrate a responsibility to Western Australians; and work in the interest of the public good.
- **Lead adaptively:** Continuously seek to understand personal strengths and areas for improvement, be adaptive to change and adjust leadership style in different contexts.

Pre-employment Requirements

Australian Permanent Residency is a minimum requirement for permanent appointment to the WA Public Sector. For a fixed term contract or casual appointments, applicants require a valid Work Visa for the duration of the entire term.

Appointment is subject to 100 point identification check and Criminal Records Screening clearance.



Certification

Verified by: K. Kent, A/Assistant Director Workforce Services, December 2025.

Classification Evaluation Date: September 2020.