

Position Title:	General Manager	Classification Level:	Class 2
Position Number:	3160094	Location:	Midland
Reports To:	Chief Executive, Group 2	FTE Under Control:	126
Branch/Section:	Various	Job Families/ Function:	People & Organisational Leadership
Business Unit:	Valuation Services	Leadership Context:	Executive Leader

Business Area Overview

Landgate supports the sustainable economic, social and environmental management and development of land in Western Australia by securing land interests, valuing property and providing and promoting the use of location information and services. Valuation Services provide fair and expert valuations for land and properties that support equitable rating and taxing, informed investment, financial reporting and equitable land use decisions.

Role Summary

The General Manager provides vision and leadership for the strategic direction and operational delivery of the Valuation Services business unit.

The General Manager champions a culture of respect, collaboration, transparency and high performance to motivate and empower teams to achieve goals, whilst driving continuous improvement in service delivery to meet current and future stakeholder needs.

As a key member of the Corporate Executive, the General Manager contributes to the effective leadership of Landgate, shaping and executing strategies to meet government and agency priorities, and fostering an environment where people can thrive.

Responsibilities

- Contributes to the effective leadership of Landgate as a Corporate Executive team member.
- Leads the strategic direction and operations of all functions within the business unit.
- Leads the development and delivery of Landgate strategies and objectives consistent with Government and agency priorities.
- Leads the monitoring and oversight of business unit performance against agreed objectives
- Proactively develops, retains and supports a cohort of leaders to ensure the ongoing success of the business unit.
- Actively promotes effective stakeholder engagement across the agency and represents Landgate on relevant bodies and committees where appropriate.
- Leads and motivates teams to champion the development of a culture with a focus on respect, collaboration and transparency.
- Manages resource allocation and considers future changes that impact operational functionality, processes and workflows.
- Adheres to Work Health and Safety policies and procedures that ensures the safety of staff and customers.
- Acts with integrity at all times, demonstrates behaviours aligned with Landgate's code of ethics and organisational values and works within relevant policies and procedures, contributing to the accountabilities of the team.
- Performs other duties as directed.

Essential Role Requirements

Expected Behaviours

Landgate has adopted the Public Sector Leadership Expectations framework, and this role sits in the **Executive Leader** context. Leadership in this context is about shaping complex initiatives covering multiple business areas as well as having a key responsibility in corporate governance.

- **Lead collectively** – You proactively shape strategy to align with the collective needs of the agency and sector, balancing delivery of tactical short term requirements with creating value in the medium term.
- **Think through complexity** – You are able to deal with and consider a large number of variables and make tactical and strategic decisions for the short and medium terms.
- **Dynamically sense the environment** – You scan and decipher internal and external environments, leveraging understanding to influence and persuade others so as to create value for Western Australians.
- **Deliver on high leverage areas** – You demonstrate a drive to deliver both short and medium term strategic objectives for your business areas while also contributing to the delivery of future value to the agency.
- **Build capability** – You proactively develop leaders to deliver value in your business areas and agency, and enhance capability in the sector.
- **Embody the spirit of the public service** – You deliver results under challenging conditions while maintaining the reputation of your business areas and the agency.
- **Lead adaptively** – You are open to change and willing to adapt your work methods and revise your processes to effectively lead your business areas.

Experience Role Requirements

- Significant demonstrated experience in providing high-level strategic leadership and direction for the delivery of services to support whole of agency objectives, ensuring alignment with government direction.
- High level of experience in dealing with and considering a large number of complex and competing priorities and making tactical and strategic decisions.
- Substantial experience in leading and developing high-performing teams and implementing strategies and initiatives to drive performance improvement.
- Ability to build and maintain high-level strategic relationships, including leveraging these to negotiate and influence for the purpose of resolving complex issues and achieve mutually beneficial outcomes.

Desirable Role Requirements

- Possession of, or progression towards a tertiary qualification in a relevant discipline.

Appointment Conditions

- National Police Clearance

Reporting Relationships

Reports to:	
Chief Executive, Group 2	Other positions reporting to this position:
	General Manager, Class 2 (x3)
	Director Assurance & Risk, Level 8
	Executive Manager, Level 7
This position:	
General Manager, Class 2	
	Direct reports:
	Executive Director Valuations Reform
	Senior Manager, Specialist Values
	Senior Manager, Rating and Taxing
	Valuer General
	Executive Assistant
	Indirect Reports: Various

Certification

These details are an accurate statement of the duties, responsibilities and other requirements of the position.

Position Title and Business Unit	Name	Date
Manager Operations, PC&E	Rachelle Jarvis	21/10/2025
Chief Executive, Office of the Chief Executive	Trish Scully	21/10/2025

Effective Date: 21 October 2025