

Attendance Officer

Midwest Education Regional Office

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| Position number | 00040268 |
| Agreement | Department of Education (School Support Officers) CSA General Agreement 2017 or as replaced |
| Classification | Level 2 |
| Reports to | Regional Executive Director (EXDRED) |
| Direct reports | Nil |

Context

The Midwest Education Regional Office provides services to schools across the Midwest managed by the Regional Executive Director and the Coordinator Regional Operations. Services are designed to support schools in the region by promoting system initiatives and providing support and quality assurance to enhance the outcomes of schooling in the region.

Visit education.wa.edu.au to find out more information about the Department of Education.

Key responsibilities

- Work with the Education Regional Office staff to develop, implement and review processes and preventative strategies that ensure non-attending and disengaged students participate, and are engaged, in educational programs.
- Collaborate with school staff, parents, and the community to identify and monitor student absenteeism and truancy.
- Communicate with parents and caregivers regarding attendance through regular telephone calls, correspondence and home visits.
- Provide supporting information to, and attendance at, collaborative case conferences and other intervention processes to improve student attendance and engagement.
- Maintain student-specific case notes, briefing notes and attendance information and prepares reports for the school administration on a regular basis.
- Process attendance related data through school databases and information systems and liaise with the Education Regional Office staff regarding the tracking of non-attending students.
- Provide clerical support for special projects and across school teams as business needs arise.

Selection criteria

1. Demonstrated good interpersonal skills and the ability to work unsupervised and in a team environment.
2. Demonstrated ability to liaise with stakeholders to achieve improved outcomes for adolescents.
3. Demonstrated ability in using computers and a range of application software packages, particularly databases, spreadsheets and word processing.
4. Demonstrated effective planning and organisational skills and experience in providing administrative support.
5. Demonstrated good verbal and written communication skills with the ability to establish and maintain effective working relationships.

Eligibility and training requirements

Employees will be required to:

- obtain a current Department of Education Criminal Record Clearance prior to commencement of employment
- obtain or hold a current Working with Children Check
- complete the Department's induction program within three months of commencement
- complete any training specific to this role required by Departmental policy
- complete the Department's training in Accountable and Ethical Decision-Making within six months of appointment.

Certification

The details contained in this document are an accurate statement of the responsibilities and other requirements of the position.

ENDORSED

Date 25 February 2020
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