# JOB DESCRIPTION FORM

#### **SECTION 1 - POSITION IDENTIFICATION**

Position number: Generic

Title: Senior Child Protection Worker

Classification: Specified Calling Level 2

**Directorate:** Country Services / Metropolitan Services

**Division:** District Office **Section:** District Office

Award/Agreement: Public Service Award 1992; relevant Public Service and Government Officers

General Agreement

**Location of position:** Various metropolitan and regional locations

#### **SECTION 2 - REPORTING RELATIONSHIPS**

POSITION TITLE	CLASSIFICATION
District Director	Specified Calling
	Level 5
Reports to	
Team Leader	Specified Calling
	Level 3
Reports to	
This position	Specified Calling Level 2

Department for Child Protection

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June 2010

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Title	Classification
May supervise 2 – 3 staff as required	

## **SECTION 3 – DEPARTMENT VALUES**

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We value respect	We value team work
We value openness	We value responsiveness

#### SECTION 4 – STATEMENT OF RESPONSIBILITIES

The Senior Child Protection Worker works in the areas of child protection, children in care and family support and is responsible for:

Responding to concerns regarding the safety and wellbeing of children and applying the provisions of the *Children and Community Services Act 2004*.

Taking legal action to promote the safety and wellbeing of children where necessary.

Undertaking case work activities of a complex nature.

Providing services to children placed in the care of the CEO.

Providing advice and expertise to District staff on the child safety and protection issues.

Assisting and planning with District staff and others to develop community and family capacity to provide a safe environment for children and other vulnerable people.

Developing and maintaining a high degree of knowledge and skills in providing services and supports to families and communities to enhance the safety and wellbeing of children and other vulnerable members of the community.

Investigating serious concerns about the welfare and safety of children and taking action appropriate to the situation.

#### SECTION 5 - KEY RESPONSIBILITIES

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## No Key Responsibility Area and Related Duties

#### 1 Child Protection

Responds to reported concerns about a child's wellbeing by making enquiries under Section 31 of the *Children and Community Services Act 2004* as to whether action is required to safeguard or promote the child's well being.

Conducts and/or leads assessments and investigations on behalf of the Department under Section 32 of the *Children and Community Services Act 2004* to determine what action should be taken, including assessments, to determine parental or carer capacity to protect the child.

Takes intervention action under Section 32 of the *Children and Community Services Act 2004* if a child is in need of protection under Section 28 and collects evidence, prepares documents and participates in protection proceedings as required under the *Children and Community Services Act 2004*, Part 4, Division 2 and 3 and Part 5.

Provides advice, consultancy and training to district staff on matters concerning the care, safety and protection of children.

Develops and maintains expertise, knowledge and skills in the area of child protection including the provision of services and supports to families and communities that enhance the safety and wellbeing of children and other vulnerable members of the community.

Assists Team Leaders to ensure sound level of professional practice leading to improved outcomes for the safety and wellbeing of children and other vulnerable people.

Undertakes field work of a complex nature in accordance with departmental legislation, policies and procedures.

## 2 Children in Care

Complies with the provisions of the *Children and Community Services Act 2004* Part 4 Division 5 in relation to taking children into the care of the CEO.

Engage with children and families of children in care to promote and ensure their safety, wellbeing and development and to assist field staff in this area as required.

Ensures children in care have an up to date Care Plan as defined by Section 89 of the *Children and Community Services Act 2004* that reflects the current circumstances of the child, promotes their ongoing development and is subject to regular review.

Undertakes more complex assessments of families and foster families in determining appropriate placement options for children in care which may also include family reunification and Leaving Care arrangements (Part 4, Division 5 and 6, *Children and Community Services Act 2004*).

Ensures that children in the care of the CEO receive appropriate treatment and support services that address their individual needs including their physical and mental health, ethnicity and culture, education and emotional wellbeing.

Undertakes case work of a more complex nature in relation to children in care and under provisions of the *Children and Community Services Act 2004.* 

Assists Team Leaders in managing children in care and provides case work staff with assistance in relation to case practice.

## 3 Family Support

Undertakes child and family assessments to provide for support services or arrange treatment for families who come to the attention of the Department.

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Provides or arranges for services to families that will address child protection issues and strengthen family functioning. This includes referrals to appropriate agencies based on assessed family needs and available resources.

Assist Team Leaders and field officers in developing family capacity to provide safe environments for children and other vulnerable people.

Undertakes field work/community work of a more complex nature in relation to supporting vulnerable families.

## 4. Inter-Agency and Community Collaboration

Maintains links and shares information with other government and non-government agencies that may have a statutory role or are providing a service to the Department in protecting children and assisting them with their education and health

Liaises with appropriate cultural and indigenous services and communities that provide an identity for the child/ren or family the Department is working with towards a goal of strengthening family functioning.

Liaises with the Departments contracted service providers in making appropriate referrals for individual and family support and treatment.

Assists Team Leaders as required in this area.

#### 5 Administration

Maintains electronic client records and case management data to Departmental standards.

Assists in the recruitment, supervision and training of other staff as required.

Contributes to Departmental research and evaluation of services as required.

Manages Departmental and Government resources in accordance with Government and Departmental policy.

Complies with the requirements of the Departments Administrative Manual 2009 and the Case Practice Manual.

#### 6. Other Duties

Participates in emergency response management duties as required.

Performs other duties as required.

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- 1. An understanding of contemporary issues and challenges in the field of child protection and approaches to enhancing child safety and wellbeing.
- 2. Experience in the engagement, assessment and intervention with parents, children and families.
- 3. Sound assessment, analytical and interpersonal skills and experience in working in a team.
- 4. Understanding of and demonstrated experience in working with indigenous and culturally diverse families and communities
- 5. A tertiary qualification in social work, psychology or a relevant human service area.

## SECTION 7 - ESSENTIAL ELIGIBILITY REQUIREMENTS

The occupant of this position will require the following prior to appointment:

Current C or A class drivers license

Departmental Check

Criminal Record Check

Working with Children Check.

## **SECTION 8 - CERTIFICATION**

The details contained in this document are an accurate statement of the duties, responsibilities and other requirements of the position.

## **DELEGATED AUTHORITY:**

(Director or above)

SIGNATURE:	
NAME:	
POSITION TITLE:	
DATE:	